

Platform
Youth Services

ANNUAL REPORT 2020

#WELISTEN



WE EXIST *to help*

VULNERABLE YOUNG PEOPLE

HAVE THE

OPPORTUNITIES,

skills + support

THEY NEED

to ACTIVELY PARTICIPATE

IN THEIR

social + economic

COMMUNITIES





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Chairperson's REPORT

"ON A PERSONAL LEVEL, STEPHANIE HAS BEEN EXTREMELY HELPFUL AND COOPERATIVE SINCE I HAD TO ASSUME THE ROLE OF CHAIRPERSON DUE TO LEE MIDDLETON'S TAKING EXTENDED LEAVE."

TO MEMBERS OF PLATFORM

2019-2020 has been a year like no other in many ways. Platform, along with everyone else, has had to weather changes and adapt to situations which for many of us have been surreal.

Platform has been fortunate in that we have a committed and skilled staff, led by our amazing CEO and a Board who have been able to meet the challenges of the year and continue to deliver the necessary services to our vulnerable young people.

As in previous years, we have continued in our mission to aid young people in seizing the opportunities, developing and supporting them to actively participate in social, economic and community life.

Without labouring the point, the biggest challenge our service has had to face this year, has been COVID-19.

From the early days of lockdown, we faced the same problems as everyone else in accessing basics such as sanitiser and toilet paper and protective gear. The more difficult tasks were to rearrange whole rosters, to reorganise the staff so as to protect them but still allow them to continue their work in a safe environment. Needless to say, Stephanie directed all the changes/ procedures, ably aided by her team. It was not long before Platform adapted to the "new norm" and was able to function very successfully.

Which brings me to Stephanie herself. Our service is so lucky to be lead by someone of her calibre. Stephanie is the driving force behind our service. She is the main reason we have achieved so much. She is always looking for ways in which to elevate Platform and to drive us to keep abreast of the latest developments in our service. Stephanie's leadership has seen our service take part and successfully complete the ASES pilot accreditation, continues to advocate for the Education First Program and oversee our purchase of Macquarie St, and set it up as our Corporate Office.



Stephanie is always ready and willing to embrace change and to look for opportunities to further the capabilities of our service and to ensure the growth of Platform but still maintain our high level of operation.

On a personal level, Stephanie has been extremely helpful and cooperative since I had to assume the role of chairperson due to Lee Middleton's taking extended leave.

So we say a big thank you to Stephanie. You are a treasure. You have extraordinary ability, motivation and an amazing capacity to guide the service and bring the Board along your journey.

Our partners are vital in order for us to continue our service provision. We owe thanks to Wentworth Community Housing, Mission Australia, YMCA and Bail Assistance Juvenile Justice. Also, we would be unable to continue our work without the support of the Department of Communities and Justice.

We also thank Lendlease for the great support for the Education First initiative in the past two years which enabled us to get the program established and continue into the future.

Finally, we thank all the Friends of Platform, the many companies and individuals who have supported us for many years and continue to do so.

I would like to personally thank all the members of our Board, my fellow directors. Our chairperson, Lee Middleton, has had to take leave for a lengthy period which has meant that I have had to assume her position. I have found that everyone on the Board has been extremely supportive. The Board is made up of extraordinary, generous and focused people who willingly give their time in order to ensure the success of Platform. Jeanne Appleton, Simone Angus-Carr, Derek Learmonth, Colin Lenton, Lee Middleton, George Rabie, Richard Sargent have all made an invaluable contribution to the efficient running of Platform. They have all shown commitment and focus, especially in dealing with the problems we have faced this year.

We have all had to attend (on zoom) additional meetings, keep up with the extra reading, in order to deal with the extenuating circumstances faced by Platform and direct the changes necessary to function.

THE FUTURE

Platform can face the future with confidence. Having successfully coped with the extraordinary challenges of the 2019-2020 year has imbued both the service and the Board, with considerable confidence to face the future.

Our Education First model is working very well and gives us all joy and hope to see our young people thriving in that environment.

Being the first service in NSW to receive accreditation under the Australian Service Excellence Standards (ASES) program has given us the confidence to move forward knowing that we hold the right policies, improved work practices and a workplace culture to engage fully in the sector.

As well, our sound financial practices in managing our funding, has placed us in a good position to continue with our programs.

On behalf of the Board, I wish to thank all our stakeholders for their support in 2019/2020, and we look forward to the future.

The final accolade has to go to our extraordinary staff. They have had to weather unprecedented changes and challenges in order to provide support to our clients and they have not let Platform down.

A handwritten signature in black ink, appearing to read 'Anna Weymss', written over a horizontal line.

Anna Weymss
Acting Chairperson



It would be so easy to title this report the year of Covid 19 however the year was so much more than the pandemic and sadly I feel the effects of Covid 19 will be felt even greater for our community in the next year as the country moves through a recession, so lets reserve the tittle for then.

We started the year with two disappointments our DCJ funding was to be rolled over for 12 months instead of the expected 3 years along with a number of new milestones to be met prior to future negotiations including Aboriginal focused service and Assertive Outreach strategies. This was a disappointment because it hinders our ability to maintain staff and develop long term strategies.

The second disappointment was our Housing Provider partner advising of a temporary halt on shared tenancies whilst legal concerns were resolved meaning for Platform, our Transitional beds dropped from 57 to 22. Our transitional properties are the houses and flats where young people live for up to 12 months with case management support as they path their way into independence. Transitional Housing was the bulk of our service offerings and we have been greatly impacted by this reduction.

Following these disappointments, the year continued to throw obstacles at us with the horrific bushfires in our area over the summer period and then the Covid Pandemic throwing us into crisis management never before seen in our sector (or the country). The ongoing obstacle of sourcing affordable and appropriate housing options is a genuine challenge for the homeless sector, with even further difficulty for our clients as housing is outside the financial reach of young people under 25. There is just not enough housing or enough resources. Couple this with 40% increase in demand across the sector and you really begin to understand the complex environment in which we operate.

Not focusing on the challenges and in true Platform style we not only rose to the challenges but we continued to see success on a daily basis no matter how minor or major and I can proudly and confidently say Platform has recorded

another busy and productive year and we continued to be excited about the future for our services and our district.

Continuing with our strengths based philosophy Platform focuses on our strengths and our achievements which include receiving ASES accreditation, the opening of our Education First Service and our continued collaboration with Lendlease, our new relationship with the YMCA the purchase of property for future development, our adapting to the changing environment and the internal supports we are able to provide our staff team. By far our biggest achievement was navigating through the initial stages of Covid 19 which is extremely hard to articulate here in this report – where a win of securing toilet paper or having food for all our houses and finally accessing enough PPE all become successes worth celebrating. The staff are the true heroes in this picture, particularly the residential units staff – those that continued to provide essential and critical services in an unknown environment. I am proud that Platform really put staff safety and wellbeing at the forefront in order to support all teams to provide seamless and continued services delivery.

Our strengths are our programs and their ability to adapt and deliver services as demand changes. We provided 1124 support periods which is almost double our contracted target and continues to demonstrate the rising demand, made more so due to Covid as young people seek extra support as they experiences instability through increased unemployment, a different education environments, isolation, anxiety and wellbeing issues and the never ending need for access to safe and affordable housing.

Our strengths are our staff – their skills, experience, compassion and dedication to our young people. We currently have a staff team of 47 permanent workers including 8 Aboriginal staff and another 6 regular casuals. I thank each and every staff member and value their participation in Team Platform.

Our Strength is our corporate support team who provide the backbone for Platform. With the increase in compliance and risk standards across the sector, the compulsory



accreditations and increased monitoring, the increase in accounting, budgeting, partnership management and the oversight of the staff team are crucial in Platform meeting its objectives. Platform is blessed to have an awesome team working in this space and who continually go above and beyond to ensure the contract, legal and financial expectations are met.

Our strength is our good governance. Our Management Board are committed to ensuring good governance and over the last 12 months have really gelled as a team and have met all the obstacles head on. I would like to show my appreciation to the Management Board of 2019-2020 and look forward to a continued working collaboration in 2021.

Our strength is our young people who shine through adversity, who provide us with encouragement that our services are achieving our aims, provide us with hope and never stop amazing us with their achievements, ambition and resilience.

Please take the time to read through the following service reports for a concise overview of Platform:

ASES ACCREDITATION

In 2019 Platform undertook the journey to receive accreditation under The Australian Service Excellence Standards (ASES) program which is the Specialist Homeless Services road map to excellence. To achieve accreditation Platform had to meet standards in principles including

- Client Outcome Focus
- Accountability
- Innovation
- Diversity
- Working Collaboratively
- Sound Governance
- Financial Management
- Data Management
- Social, Environmental and Ethical

The accreditation process involved all management, staff and clients.

Accreditation benefits consumers, staff, board members, managers and funding bodies through greater public confidence, improved work processes and workplace culture promoting staff involvement. ASES is a fully accredited program under ISQua (International Society for Quality in Health and Social Care) and it is valid for three years.

Platform received full accreditation in February 2021 and due to our involvement in the ASES pilot was the first service in NSW to hold this certification.

REDUCTION IN SHARED LEASES

Following a legal audit on their leasing processes our Housing Provider partner advised us in November 2019 that our transitional properties could only accommodate one person. The majority of our properties were 2 and 3 bedrooms with 3 large 5 bedroom properties. This reduced our bed numbers from 57 to 22. Platform's transitional program is the bulk of our service offering young people safe and affordable housing with case management and wrap around supports for up to 12 months. This is where young people find their feet and move into independence. In the PYI program the length of support is 3 years. We have escalated our concerns with our contact managers and with the peaks and politicians and will continue to advocate for this issue to be resolved as soon as possible.

COVID 19

Early March 2020 Platform commenced implementing some control measures relating to increase hygiene due to the Covid-19 virus we provided information about correct hand washing and display lecture in all workplace's.

At the time the full extent of what was to come was not really know.

By the second week in March it became clear that COVID-19 was being called a pandemic and there

was sector wide concern about continuity of service to vulnerable people.

Management met and workshopped what our strategy would be to ensure that we kept the staff safe but where still able to continue to run the service.

We discussed what we would need to be put in place to achieve this such as needing increased staff at Accommodation Units to work during the day, personal protective equipment for staff and clients, additional cleaning required at Accommodation Units. We also had to ensure that all the Accommodation Units had on hand all the supplies and the provision to obtain the supplies they would need if they had to go into a full lockdown. We also had to put in place a process to ensure that our young people in our transitional properties were informed on what to do if any of them were forced to lockdown. We estimated the increase that would be required in IT equipment for staff working from home.

16th March 2020 Management met to discuss what our plan would be and how best to communicate this to the staff and how we could still maintain continuity of service and support clients during this difficult time whilst also supporting the staff.

It was decided that we would implement a policy and procedure that would stay in draft so we had the flexibility to update it when the restrictions changed or new information was received that required an update we started with V1 and currently we have in place V9.

All most immediately reports were that personal protective equipment was being sold out and the costs were skyrocketed a bottle of sanitiser's price doubled and sometimes tripled. Platform anticipated that this would occur, so we started sourcing masks, handwash, gloves and goggles.

DCJ sourced masks and made them available to services. We were also so grateful to Katoomba Rotary for their generous donation of masks which we were able to supply all our staff and clients and also share with others.

During the NSW Lockdown period we instructed all workers except Accommodation Unit Youth Workers to work from home until further notice. All staff were required to complete a working from home checklist so we could ensure that they had a safe workspace. Staff were also advised that they could take any of their office equipment that they needed to ensure they were working safely at home the loan of equipment was with the approval of the Manager.

Platform envisaged that some staff would enjoy working from home but staff that the majority of their role was client work would feel isolated from their clients and from colleagues. Management put in place a requirement for Supervisor to check in with their staff weekly by phone and then we introduced Zoom meetings so face to face catch ups could occur.

Zoom meetings were a little difficult a first for some but are now part of our everyday.

Platform with the support from DCJ were able to access additional Employee Assistance support which was communicated of this availability.

On the 13th of August we conducted a COVID-19 staff survey and most of the results were very positive. Follow

up was conducted with staff that convey having worries and there concerns were acknowledged and controls put in place for their comfort.

Our vulnerable young people have been impacted in many ways from reduced options for accommodation services, loss of employment, loss of connection, increase in mental health issues.

Platform's strategies for supporting our young people was to adapt our programs to still provide support whilst working with the Government restrictions. We really had to think outside the box and were able to put things in



place and reinvent some of the online programs that were specific to a particular program and change it to support all of our clients. We introduced several options to stay connected to our young people by using zoom catch ups, social media, facetime, phone calls

We are now on the "Path to Recovery" our frontline workforce are back in the office fulltime, we have opened again for face to face work with young people and have opened up for drop ins. We have put in place control measures to allow us to provide a covid safe environment for young people and staff.

Our front line staff are very happy to be able to do what they do best and support young people. Whilst so far there have been many challenges there have also been some positives, we have found different ways of getting things done the staff have supported each other and encouraged each other every step of the way.

EDUCATION FIRST

It was with great pride that Platform opened its Education First Program to 6 students in July 2019. This was a 7 year goal in the making and become a reality with the support of Lendlease who contributed both financially and with labour and donations to refurbish the property.

The program aims to support young people achieve their tertiary education goals whilst receiving accommodation and wrap around services. The focus being on education and not young people's homeless status. The first 12 months proved that with secure accommodation and a supportive environment young people can indeed

break the cycle of homelessness whilst also reporting a significant increase in wellbeing. Lendlease commissioned a process of evaluating the project with the early findings demonstrating that the return on investment was upwards of \$140,000 per client per year. We look forward to seeing the next evaluation report due in 2020/2021.

The program has thrived with the support of Rochford Place whose residents have created mutually beneficial relationships with our students resulting in dinners, competitions, donations and celebrations linking our young people with community and providing opportunities to pay it forward.

The students have also been very supportive of Platform speaking in person on our behalf at events, media occasions and through video productions that promote Platform to our stakeholders.

FORMAL CONTRACT PARTNERSHIPS

Platform would like to acknowledge our formal partners without whose collaboration we would not be able to achieve our successes or provide the necessary supports to our young people. Not only do we acknowledge these partnerships, but we also thank them for their support of our mission:

- Lendlease -supporting our Education First program with financial and labour/refurbishment supports
- Mission Australia (MA) – subcontract arrangements for MA in both transitional housing and the Premiers Youth Initiative programs
- Wentworth Community Housing- our housing provider overseeing all property and tenancy management
- YMCA – subcontract partnership with a focus on early intervention
- BAL – contract to provide two beds to the Bail Assistance Line
- Tenancy support- subcontract from Wentworth Community Services to provide tenancy support to young people

already holding tenancies

OTHER PARTNERSHIPS:

Along with our formal contract partnerships we have many other partnerships based on MOU's and contract arrangements. This includes Ted Noffs, Headspace, Community transport, School Industry Partnership, CMP, Hawkesbury Helping Hands, TAFE, Penrith City Council, BSL, Shepperton Youth Foyer, DCJ Housing, Centrelink, AFEA,

We have also been out to visit with other services to develop advocacy and shared learning opportunities. We would like to thank Taldemunde Youth Service, Southern Youth and Family, Uniting, Broadmeadows Youth Foyer YF, Uniting Foyer, HYAP working group, etc.

Along with building partnerships Platform has maintained an active participation in interagency including Blue Mountains Community Interagency, Penrith Youth Interagency, Hawkesbury Youth Interagency, Hawkesbury Homeless Interagency, Penrith Homeless Interagency, Penrith Business Chamber, etc.

PEAKS

It has been an honour to continue to sit on the board of Homeless NSW and to have Richard Ayoub on the Board of Yfoundations. Homelessness NSW is a broad-based peak body whose members include services that provide accommodation, support and other services to people who are homeless or at risk of homelessness. YFoundation is a peak body that seeks to end homelessness in NSW and Australia-wide. YFoundation seeks to represent the needs of young people at risk of, or experiencing homelessness and those services who support them.

ZEST AWARDS

The annual Zest Awards were cancelled due to coronavirus however Platform was exceptionally proud to be nominated for our Partnership with Lendlease in the Outstanding Community Partnership category. As we were unable to celebrate the night in March we were able to take the young people in this program, Lendlease and ourselves out for a celebration later in the year.

LEARNING AND DEVELOPMENT

Platform has continued its commitment to staff development by expanding the Workforce Capability framework to include a learning and development tool. This will be used to create a baseline on learning and development standards and areas for Platform to invest in 2021.

The workforce Capability Framework is further supported by the Learning and Development opportunities for staff and we can happily report that all staff have access to developmental growth. We have held training courses both internally and externally and cover topics including Trauma Informed Care, Cultural Competencies, Motivation Interviewing, Strength Resilience, PRIDE, Youth Foyer Training, RIKI (Rent It, Keep It), Youth Mental Health First Aid, Negotiating Difficult Conversations with Clients and First Aid. We also have had staff attend the Peaks Communities of Practice in areas of Assertive Outreach, Under 16's, Aboriginal Services and Client Data systems. Communities of Practice provide ideal environments to support learning and development.

Additional to this Platform continued its Leadership Training for the Managers and the Coordinators meeting monthly covering topics of team development, difficult conversations, appraisals, decision making, etc.

Conferences provide excellent opportunities for learning and development for all levels of staff and it has been an exciting first half of the year with not only the better board conferences but also the National Homeless Conference, The Youth Homeless Conference, the National Housing Conference, The Youth Action Conference, The Foyer Conference and Aboriginal Conference. The second half of the year saw us move to a virtual conference set up allowing further yet briefer opportunities including sector



development, good practice and special presentations.

A first for Platform this year was the attendance by the majority of the Board at the Better Boards Conference - a five day event in Queensland. The content and speakers were fantastic and the time together as a Board built the foundations of a very successful and united governance base for 2020-2021.

TEAM BUILDING

The workplace needs to have the opportunities to for all team members across all sites to meet up, reflect and get to build positive working relationships. With fun in mind Platform has enjoyed the opportunity to celebrate our achievements with an end of year celebration held at the races (without the races due to the bushfires), the Zest Awards, a fantastic activities based day at the Yarramundi YMCA recreation camp and it would not be Platform without our Annual Family Picnic Day this year attracting nearly 100 people to Nurranginy Reserve and quoted as the best work day of the year.

Individual teams also have a focus on building team spirit and fostering positive working relations through the coming together for a meal, a shared interest, a fund raiser morning tea or a celebratory lunch.

Team Building activities have been severely impacted by Covid 19 as no face to face activities have been allowed. We have managed to keep our staff connected via zoom however will return with this focus in 2020-2021.

Along with our membership to NCOSS, Shelter, WSCF, ACWA and Foyer Australia, Platform is well linked to the sector and receives up to date and relevant information regarding the broader environment.

ABORIGINAL SUPPORT

Aboriginal young people are over represented in the youth homeless sector, as it is across all welfare sectors. Poverty, assimilation policies, intergenerational trauma, discrimination and forced child removals have all contributed to this over representation and highlights a lack of understanding of the cultural differences in child-rearing practices and family structure. In this reporting year 36% of Platforms clients were Aboriginal.

Platform has 8 Aboriginal Staff members who work across all program areas and geographic areas. The team meet bi-monthly for an Aboriginal Peer Support Group and will shortly be starting Aboriginal Cultural Training.

Platform has completed its initial 3 year Reconciliation Action Plan a (RAP) and will be reviewing the RAP activities to build a new 3 year RAP for 2021-2024. Platform prides itself on its dedication to create opportunities for greater historical acceptance of the wrongs done to Aboriginal people and Torres Strait Islander peoples with the goal of improved respect, relations, equality and equity. At Platform this has been witnessed through our events at Reconciliation Action Week and NAIDOC and our sharing of resources and understanding around significant calendar events including National Sorry Day and Survival day. Through our educational opportunities, we provide young people to understand culture and history. As well, our commitment that all staff are trained in Cultural Awareness and have

an understanding of the issues faced by our young people and their extended families and community and finally, our First Nations Employment Support and Retention Strategies looking at the both the training and support requirements of our Aboriginal Staff.

Platform will be extending our training programs to the Board in 2021 and will hopefully recruit board members who can best represent Aboriginal People within our Sector.

OUTCOMES STAR

Due to the delay in DCJ rolling out the outcome's measurement framework and commissioning, Platform took the steps to implement outcomes measurement internally. At present our contracts are reliant on target measures and based on numbers of supports whereas an outcomes framework will measure and support change thus demonstrating impact whilst providing key work.

To achieve this, Platform adopted the Outcomes Star tools and attended both training and mentoring through Triangle. Platform is now operating the star across all programs and will be able to a collect and analyse on numerous stars in the future.

FILTHY RICH AND HOMELESS

Once again Platform was invited to partake in the SBS documentary series – Filthy Rich and Homeless and whilst we did not have any young people in the series when it aired, it is always an honour to be able to provide input and represent young people in such a public forum.

SOCIAL MEDIA

Following from the previous year's development of a social media strategy Platform took steps to become more active in the social media space both as a tool for promotion and a tool for engagement. One of our staff have taken on the role and has really increased our social media traffic though daily posts, monthly blogs, competition and TikTok challenges.

Follow us on: Facebook, Instagram, TikTok & LinkedIn

GRANTS

Platform has received several small grants to support our Refresh and refuel packs – these are the support packages available daily of either food or hygiene products that we are able to provide young people in crisis.

Additional grants were received for sports equipment and events.

Platform would like to thank the following local businesses for their support in funding and grants; Penrith Gaels Club, Penrith Bowling Club, Streetwise, Penrith RSL, The Bandy & Penrith City Council. Collectively these businesses provided us with over \$10,000 worth of cash and vouchers for our service.

CORPORATE OFFICE PURCHASE

In September 2019 the property situated next door to Lemongrove House became available for purchase. On inspection Platform felt the property would suit the

needs of our corporate team as well as providing future development opportunity due to the shared land between the two properties. We moved ahead with purchase and moved into the new site in November 2019. This property has now become the hub for all corporate services.

The corporate team includes the Management team (CEO and SNR Managers), People and Culture, Quality and Risk, IT, Finance, Corporate Support and Executive Assistants. Most of these positions are part time and we will be looking further at the requirements in 2021.

SHOP FRONT

Last year we reported the opening of our High Street Shop Front. This was proving to be an asset to our clients however due to Covid the site has remained closed since March 2020. Clients reported the central location and proximity to both public transport and key support services (Centrelink, Housing NSW, Wentworth Community Housing) was the biggest aspect and having all the teams together created unison and cross team referral pathways.

The rooms have all been given Darug Aboriginal names with the main training room receiving an upgrade of equipment as well as painting. Throughout the year the space has been utilised to offer training courses, Rent It Keep It programs and life skills programs with young people as well as staff training space, meeting space and external providers a place to Inservice at Platform.

Platform will be reviewing the usefulness of this resource as we move into a post coronavirus environment and when we know what face-to-face work will look like.

PYI APP

At the end of last year we launched our App specifically for use in our Premiers Youth Initiative Program. The purpose of the app was to offer another tool to engage with young people to develop living and life skills. Due to Covid we

have extended this app to our other programs too. The content of the App covers all the life skills required for a young person to live independently including tenancy management, budgeting, household maintenance, etc. All of PYI clients have accessed this App.

CLIENT DATA

- 825 Young People With 1194 Support Periods
- Platform Accommodation Programs:
- 3 X Accommodation Units: 112 (Stays Of Up To 3 Months)
- 57 X Transitional: 68 (Stays Of Up To 12 Months)
- 4 X Rapid Rehousing: 18 (Stays Of Up To 3 Months)
- On Demand Temporary Accommodation (Crisis): 89 (Stays Up To 28 Days)
- On Demand Rent Youth Choice: 29 – Income from Ryc: \$41,500
- 5 X My Foundations: 5
- 6 X Lemongrove: 8
- 4 X Richmond House : 10
- Bal Beds: 14 – Income Form Bal Beds: \$184,561
- Male - 44% Female – 55% Other Ratio - 8%
- Aboriginal – 30% Torres Strait Islander – 2%
- Non Resident (Check Terminology) – 6%
- Total In Secure Accommodation On Exit - 63%
- Engaged In Education – On Entry 30%, On Exit 32% = 2% Increase
- Employment - On Entry 25%, On Exit 30% = 5% Increase

PROGRAM

Intake

Intake has been expanded to Include Outreach Workers undertaking Intake duties once a fortnight. This has proven to be beneficial to the outreach Case workers to develop new skills, a better understanding and knowledge of referral process and all Platform programs available to young people. During Covid -19 the Intake Workers





continued to support all young people seeking services via telephone and technology at an exceptionally high level of standard. This was integral for our most vulnerable young people in our district had access to services to support them during these uncertain times and to those who have been directly impacted due to Covid-19. The Intake and referral process have been reviewed and new streamlined processes have been implemented that compliment and support all programs within Platform.

Early Intervention

Over the past 12 months Platform has reevaluated its Early Intervention team and made the strategic decision to blend the team with the High Street Outreach Team as there was a cross over that at times was difficult to distinguish. Prior to rolling the team into one the early intervention team were busy addressing a multitude of needs including working closely with the Assertive Outreach Team, running onsite Rent It keep It and Share It programs for young people moving into independence, attended many events promoting Platform and engaging with young people, attended the schools partnerships, creating referral pathways for young people into Platform and supported young people who had independent tenancies.

Assertive Outreach Team (AOT)

Assertive Outreach is becoming more of an area of focus across the state with the increase in street sleeping, couch surfing and people unable to access affordable housing. This was our third year delivering this service which saw us assist 152 clients and providing housing to 89. AOT is extremely reliant on our partnerships and word of mouth referrals so we have continued to be active in the community development space and work in close partnership with many first to know agencies and emergency meal services across the three LGA's.

Accommodation Units – Katoomba House and Penrith House

The accommodation units spent a large part of the year negotiating new rosters that met award conditions as well as recontracting. Part of this process has been providing youth workers the opportunity to train up as case workers and to increase their networking and service

knowledge with one day shift per week being mentored by Coordinators and Case Workers.

The year saw the Bail Assistance Line relationship continue with 13 additional young people receiving 24/7 assistance and quality support through our accommodation units. We hope to expand this program into Penrith House in the coming year.

Both the bushfires and the onset of Covid 19 challenged the way we deliver services to our young people seeing staff reinvent living skills programs, provide creative projects including arts, crafts, cooking, building vegetable gardens and developing sensory walls to assist in maintaining emotional wellbeing through a time when it seem the world is in crisis. Keeping our young people home, safe and engaged was at times challenging but on reflection the teams at the houses have gone above and beyond and Platform is extremely appreciative of the team effort made.

Homeless Youth Assistance Program (HYAP)

HYAP is the specific under 16 programs focused on family restoration whilst also providing accommodation and wrap around supports. Now in its 6th year this program is filling the gap of young people under 16 who are not in the Out of Home Care system. Once again Covid has caused many challenges in keeping the young people engaged and motivated to reach their education, family and personal goals. An upgrade of equipment and investment in arts and sports supplies has assisted a little.

Platform were involved in the Outcome focussed data collection trial through CIMS (client management system) which gives a visual measurement of young people's progress and we look forward to this trail being embedded in the future.

Richmond House

Richmond House is an extension of our education first model at Lemongrove which was brought about through the rollover of unexpended funding from previous years. Richmond House has focussed on school attendees with a slightly younger age group than Lemongrove. We have this evidenced to the fact that there is no accommodation service in the Hawkesbury for young people, yet 5 public

high schools and three private high schools. It goes with our ethos to keep young people in education and in their support areas so we chose to drop the age to 16 for this specific program.

Lemongrove House

The Education First project opened its doors to six young people in July 2019. The Program addresses the gap between crisis accommodation and independent living by combining long term supported housing with wrap around services to increase a participant's ability to complete their tertiary education.

In total 8 young people were supported throughout the year with two young people moving into the private rental market and reaching their goals.

Highlights have included an impact analysis report demonstrating that all students conveyed a 100% increase in wellbeing along with improvements in social connectivity, health and employment readiness. Other achievements have included building relationships with residents from Rochford, nominations at the Zest awards, drivers licences and car purchases and participation in Platforms promotional strategies.

Rapid Rehousing

Our rapid rehousing program has been able to move clients through the program much quicker and into appropriate long-term accommodation than previous years. Clients have gained employment, completed the living skills program Rent It Keep It and have gained safe secure and stable accommodation on exit. We have also received increased positive engagement from the neighbours which has been a challenge in the past.

We would like to take the time here to show our gratitude to our caretakers on site at our rapid rehousing property who have really assisted us to manage the property.

High Street/ Outreach

Our High Street Site has continued to be the hub of Platform's activities and has maintained its ability to provide services to clients throughout the year. High Street is opened daily for walk ins, appointments, group work activities as well as a meeting place for staff and services. During Covid the service moved to a remote access model although face to face contact with clients was maintained for clients with specific needs and where safety and Covid procedures could be adhered to. Outreach created new and innovative ways for connecting with young people through zoom, social media and phone/face time and an emphasis was put on the face time so we could see how the young people were traveling as a lot of messaging is received through non-verbal communication.

The challenge was for young people who were not comfortable with the new formats, particularly new referrals however overall this model has been successful and we will continue post coronavirus.

In November 2019 our housing partner received legal advice around the ability to house more than one tenant per property and put a temporary halt to our shared accommodation model. This decreased our outreach transitional beds from 57 to 22 and has caused great impact on our clients, staff and our ability to deliver on our Department of Communities and Justice (DCJ) contracts.

Our numbers in outreach support have continued to grow whilst our bed numbers have decreased. Further advocacy work will be carried out with our partners and stakeholders to address the reduction in beds.

Premiers Youth Initiative

The Premiers Youth Initiative (PYI) Pilot Program has affirmed that multi service coordination and commitment for holistic approach is the essence for best possible outcomes for clients. We have witnessed many young people blossom into independent and capable members of our community. The program has maintained its 47 young people target across both the housing and employment/ education aspects of the initiative. The mentoring relationship with the personal advisors delivered through Mission Australia has really supported the young people through the transition into independence.

Brokerage

The brokerage process has been efficiently streamlined in response to the guidelines and time frames around clients receiving support. Realigning this process has seen a faster response to applications requiring review, resulting in client focused outcomes.

Bail Assistance Line (BAL)

The BAL partnership was reviewed in February 2020 in relation to the referral process and role clarification. After some clear processes and formalised discussions, we are at the final stages of finalising a Platform BAL policy and providing input in the co-design workshops being put together by YJ (Youth Justice). Our contract extends to 2022.

YMCA

Platform and the Y have partnered to develop and deliver a 6 week Uplift program focusing on the Mental Health challenges and the overall wellbeing of young people in our district. This program consists of a qualified instructor and Youth Outreach Worker. Combined with an embedded outcomes framework focusing on quality improvement Platform will really be able to develop wellness programs to a wide range of young people.

CEO Remarks:

2019-2020 was a busy, eventful, and productive year that saw Platform go above and beyond reaching all of our targets and then some.

I would like to thank all involved, particularly the staff who deliver quality and purposeful support and guidance to our young people as they navigate the most difficult of situations. On that note, a special shout out to all for their commitment to Zoom, Teams and Facetime – especially for taking time to brush their hair and change out of their activewear, although I did observe that Ugg boots were the shoe of choice.

I look forward to 2020-2021 knowing that Platform will go from strength to strength and is well positioned to adapt to any environment we find ourselves in.



Stephanie Oatley
CEO

OUR DEDICATED, COMMITTED



Jerri Kelly
Executive Assistant



Nikita Orphin
Executive Assistant



Rebecca Borg
People and Culture Manager



Donna Reece
Quality, Risk & Compliance
Manager



Tina Orphin
Officer Corporate Support



Seng La
Accountant



My Hoa Tran
Accounts



Luan La
IT Support



Richard Ayoub
Manager Programs



Emma Jordan
Manager Programs



Tiffany Stonestreet
Katoomba House
Coordinator



Lara Cook
Premiers Youth Initiative
Coordinator

and

AWESOME

TEAM



Leanne Reihana
Penrith House Coordinator



Sue Kyte -Powell
Lemongrove House and
Richmond House Coordinator



Rebecca Butler
HYAP Coordinator



Jessica Read
Intake Coordinator



Jo Miller
Penrith Outreach
Coordinator



Kailene Adams
Assertive Outreach
Coordinator



Adam Mackenzie
Lemongrove House and
Richmond House Coordinator



David Findlay
Katoomba House
Case Worker



Alia Yvette-Hather
Penrith House Case Worker



Ellisa Sullen
Case Worker



Rikkilyn Paul
Case Worker



Kerry Urut
Penrith Outreach Case Worker



Tracie Harris
Penrith Outreach Case Worker



Kimia Randall
Penrith Outreach Case Worker



Kathryn Kennedy
Penrith Outreach Case Worker



Kylie Rodriguez
Hawksbury Case Worker



Stuart Stanmore
Hawksbury Case Worker



Flinn Donovan
Bleu Mountains Case Worker



Valerie O'Mahony
Assertive Outreach Worker



Debbie Court
Assertive Outreach Worker



Melissa Beswick
HYAP Family Worker



Jennifer Szymkow
PYI Transitional Housing Worker



Michelle Bennet
PYI Transitional Housing Worker



Alison Noal
PYI Transitional Housing Worker



Meghan Winckle
PYI Transitional Housing Worker



Lisa Carozza
Katoomba House Youth Worker



Basil Geyer
Katoomba House Youth Worker



Zoe Touma
Katoomba House
Youth Worker



Lauren O'Grady
Penrith House Youth Worker



Peter Thorsby
Penrith House Youth Worker



Jody Robinson
Penrith House Youth Worker



Tracey Weir
HYAP Youth Worker



Sam Phelan
HYAP Youth Worker



AT PLATFORM, WE COULDN'T DO WHAT WE DO
WITHOUT OUR INCREDIBLE TEAM, WHO WORK
TIRELESSLY EVERY DAY TO HELP VULNERABLE
YOUNG PEOPLE IN OUR COMMUNITY.



ABSENT: JADE BELL, SHARYNE JEWELL, FERGUS BARRY



Thank you Therese for

5 YEARS SERVICE AS A VOLUNTEER



Corporate

GOVERNANCE STATEMENT



Platform Youth Services Limited is committed to maintaining high standards of corporate governance to ensure the organisation achieves its stated objectives in ways that are transparent, accountable and effective. Corporate governance arrangements are reviewed annually by the Board. The Board's conduct is governed by Platform's constitution.

THE BOARD IS RESPONSIBLE FOR:

- Setting and monitoring the strategic direction of the organisation
- Approving and monitoring financial reporting including financial budgeting and forecasting
- Establishing policies and guidelines to ensure accurate and timely financial and operational reporting
- Establishing policies on risk oversight and management
- Establishing guidelines for levels of delegation of authority
- Promoting ethical and responsible decision-making
- Appointing, nurturing and measuring the performance of the Chief Executive Officer and the organisation
- Ensuring that the Board is and remains appropriately skilled to discharge its responsibilities and duties, and to meet the changing needs of the organisation and sector
- Ensuring that Platform complies with Corporations Law and all other relevant legislation
- Providing guidance on and overseeing the performance of other key aspects of Platform's operation

COMMITTEES

The Board has established the following committees to assist the Board with governance:

- Governance and Planning
- Asset and Risk

Each committee has terms of reference that set out its role, responsibilities, composition and structure. The terms of

reference are reviewed annually. Committees report regularly to the Board and minutes of meetings are provided.

ETHICAL STANDARDS

The Board promotes practices that are transparent and uphold the principles of good citizenship. All Directors and staff sign a code of ethical conduct and register of interests. Directors are required to disclose any potential conflict of interest at the start of all Board meetings, when the Board determines an appropriate response which may require a Director to remove themselves from discussions, decisions or votes. In the case of staff, any actual or perceived conflict of interest must be declared to management in accordance with policy. The Board has a policy and a code of conduct to guide compliance with legal, statutory and other obligations to all stakeholders.

BOARD PERFORMANCE REVIEW

The performance of the Board and its committees and Directors is reviewed regularly to ensure that Directors and the Board work effectively and efficiently to maintain high standards of governance and fulfil their functions set out in the Board charter. The performance review covers areas including the Board's role, strategic directions, oversight of service delivery, legal and regulatory framework, financial and risk management, knowledge of the community housing sector and relationship with the Chief Executive Officer.

BOARD COMPOSITION & RENEWAL

The Board considers that individually and collectively the Directors bring an appropriate mix of skills, experience and expertise. Information about Directors and their skills and experience can be found in this report.

The Board regularly reviews and evaluates its succession planning process. A Board skills matrix identifies the skills and experience of current Directors and the skills and experience that the Board considers necessary and desirable for the future. This matrix will help guide renewal and recruitment.





DIRECTORS' REPORT



Platform Youth Services Ltd is registered as a company limited by guarantee and not having a share capital under the provisions of the Australian Charities and Not-for-profits Commission Act 2012. The Directors present the financial report on Platform Youth Services Ltd for the year ended 30 June 2020 and report as follows:

DIRECTORS

The names of the Directors in office at any time during or since the end of the year are:

LEE MIDDLETON

Bachelor of Education – Science

Chairperson; Governance and Planning Committee

Year appointed: June 2015 (on extended leave since April 2020)

Lee has a long history with Platform and the services that eventually merged to create Platform Youth Services. Lee initially joined Open House Foster Care in 1995, and was Chairperson of Blue Mountains Youth Accommodation and Support Services. Lee is currently Head Science Teacher at Lithgow High School. Lee has worked with young people from varying backgrounds and continues to advocate for vulnerable youth within her community. Prior to teaching, Lee had a successful career in analytical chemistry.

ANNA WEMYSS

Bachelor of Arts, Dip Ed

Acting Chairperson (since April 2020); Chair Governance and Planning Committee; Vice Chairperson

Year appointed: August 2015

Anna joined Platform Youth Services in November 2013. Anna is a Probus Club Member and a local to the Blue Mountains district. Being a retired High School Teacher specialising in English, she yields over 30 years' experience in working with young people. Anna has also successfully owned and run a catering business.

COLIN LENTON

B.Bus – Accounting, FAICD

Treasurer; Audit and Risk Committee

Year Appointed: June 2015

Colin joined Blue Mountains Youth Accommodation and Support Services in 2008. Colin has several current Board positions in Government, Banking, Health, Education and Not for-Profits. He has owned and operated a hotel and guest house conference centre in the upper Blue Mountains. Colin continues to work toward his goal in streamlining and improving businesses and their structures through Board Corporate Governance.

JEANNE APPLETON

Governance and Planning committee

Year appointed: August 2015

Firstly joined Open House Youth Accommodation Services in 2002. Jeanne is a trained Social Worker and has held Casework and Senior Coordinator positions in Out of Home Care for 17 years. Jeanne is currently a School Counsellor and has been for 14 years, as well as part time Authorized Clinician with Children's Court Clinic for 17 years.

GEORGE RABIE OAM

Audit and Risk Committee

Year Appointed: August 2015

Initially joined Nepean Youth Accommodation Services in 2009. George operated Little and Rabie Betta Home Living, an electrical appliance retail store that he started in 1974. He has served on the Boards of Betta stores for four years and Retravision for some 17 years. George is on the Board of Nepean Business Alliance, formally a Director for Nepean Medical Research Foundation (Medical Research Funding) and Rotary Club of Penrith Valley. George has been a Member of Penrith Chamber of Commerce for 40 years. In 2014, George was awarded OAM for his service to the Community.

SIMONE ANGUS-CARR

Audit and Risk Committee

Year Appointed: February 2016

Simone joined Platform Youth Services in 2014 after being on the Turning Point Youth Accommodation Service Board. Simone is local to the Penrith area and has worked in youth accommodation and outreach. Simone previously worked for the Nepean Youth Drug and Alcohol Service and now manages the Centre for Addiction Medicine in Mount Druitt having worked in Drug and Alcohol for 13 years.

SIMONE ANGUS-CARR

Board Secretary; Audit and Risk Committee

Year Appointed: February 2016

Simone joined Platform Youth Services in 2014 after being on the Turning Point Youth Accommodation Service Board. Simone is local to the Penrith area and has worked in youth accommodation and outreach. Simone previously worked for the Nepean Youth Drug and Alcohol Service and now manages the Centre for Addiction Medicine in Mount Druitt having worked in Drug and Alcohol for 13 years.

RICHARD SARGENT

MBA, FCCA

Chair Audit and Risk Committee

Year Appointed: October 2018

Richard joined Platform in 2018. Richard has held senior executive positions in Finance and Transformation with large multinationals for over 20 years. He was Head of Finance for Castrol Australia for over 6 years. Richard has worked in Australia, the UK and Singapore. He was a director of a manufacturing JV between BP and Caltex for 3 years. Richard held the treasurer role for a school charity in the UK in 2015/2016.

DERYK LEARMONTH

Bachelor of Laws, DipLaw (LPAB)

Governance and Planning Committee

Year Appointed: October 2018

Deryk is a principal of Williamson + Learmonth Solicitors. Deryk studied at Dundee University in Scotland, and the Legal Profession Admission Board in Sydney. Deryk practices in the areas of Family Law, Civil & Criminal Litigation, and Wills and Estates. Deryk is well known to the Penrith Community having advised local people and businesses since 2014.



PRINCIPAL ACTIVITY

The Principal Activity of the Company during the financial year was the provision of a range of services for vulnerable young people. The services include the provision of accommodation, early intervention services, transitional housing and outreach and community programs within the private and public housing sectors.

OPERATING RESULT

The net surplus for the 2020 financial year was \$693,048; an increase of 76% on the 2019 FY surplus of \$394,203. The increase has been supported by the Federal Government's COVID-19 support payments, including Cash Flow Boosts and the JobKeeper wages subsidy payments. The company is a not-for-profit entity and is exempt from the payment of income tax.

REVIEW OF OPERATIONS

Total income was \$6,546,144 (2019: \$6,281,635). Operating expenses for the 2020 FY totalled \$5,853,096 (2019: \$5,893,104). Critical to our success, has been the financial support provided by our funders, being the Department of Communities and Justice, Wesley Family Services, and Wentworth Community Housing.

SHORT-TERM OBJECTIVES

The company's short-term objectives are to:

- offer vulnerable young people a range of support services that develop wellbeing, resilience and transferable life skills so they can actively participate in their social and economic communities
- support vulnerable young people aged 15-25 by engaging all sectors of our local communities in ongoing partnerships and support programs
- be a recognised leader in the provision of youth support services as evidenced by the success of our programs

LONG-TERM OBJECTIVES

The company's long-term objectives are to:

- establish and maintain relationships that foster social inclusion and community reconnection for vulnerable young people
- be sustainable and strive for continuous improvement so as to offer the best possible outcomes for the vulnerable young people requiring our assistance

STRATEGY FOR ACHIEVING SHORT AND LONG-TERM OBJECTIVES

To achieve these objectives, the company had adopted the following strategies:

- the company strives to attract and retain quality staff and volunteers who are committed to working with vulnerable young people in need. The company believes that attracting and retaining quality staff and volunteers will assist with the success of the company in both the short and long term
- staff and volunteers work in partnership with a range of community stakeholders, and this is evidenced by the ongoing support of the company's projects and initiatives. The company ensures community stakeholders understand and are committed to the objectives of the group through ongoing education for the projects to succeed
- staff and volunteers are committed to creating new and maintaining existing programs in support of the underprivileged people. Committed staff and volunteers allow the entity the ability to engage in continuous improvement
- the company's staff and volunteers strive to meet consistent standards of best practice and provide clear expectations of professional accountabilities and responsibilities to all stakeholders. This is evidenced by the performance of staff and volunteers, being assessed based on these accountabilities, and ensures staff are operating in the best interests of the underprivileged people and the group



MEETINGS OF DIRECTORS

The number of meetings held during the year, and the number of meetings attended by each Director are as follows in the table.

Director	No. of Meetings Eligible	No. of Meetings Attended
Lee Middleton*	6	5
Colin Lenton	9	6
Anna Wemyss	9	7
Jeanne Appleton	9	6
Simone Angus-Carr	9	8
George Rabie	9	8
Deryk Learmouth*	9	8
Richard Sargent*	9	8

* on extended leave

SIGNIFICANT CHANGES

There were no significant changes during the year.

FUTURE DEVELOPMENTS

The company will continue to participate in the provision of youth services to help vulnerable young people have the opportunities, skills and support they need to participate actively in their social and economic communities

Signed in accordance with a resolution of the Board of Directors:

Anna Wemyss
Director

Colin Lenton
Director

29 September 2020



PLATFORM YOUTH SERVICES LTD
ABN 57 734 571 056

FINANCIAL REPORT - 30 JUNE 2020

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
PLATFORM YOUTH SERVICES LTD

Opinion

We have audited the financial report of Platform Youth Services Ltd which comprises the statement of financial position as at 30 June 2020, the statement of profit or loss and other comprehensive income, the statement of changes in funds and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Directors' Declaration.

In our opinion, the accompanying financial report of Platform Youth Services Ltd is in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the company's financial position as at 30 June 2020 and of its financial performance for the year then ended, and
- b) complying with Australian Accounting Standards - Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibility for the Audit of the Financial Report* section of our report. We are independent of the company in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to the Directors of the company, would be in the same terms if given to the Directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Directors' Responsibility for the Financial Report

The Directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the Directors determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

The Directors are responsible for overseeing the company's financial reporting process.

PLATFORM YOUTH SERVICES LTD
ABN 57 734 571 056

FINANCIAL REPORT - 30 JUNE 2020

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
PLATFORM YOUTH SERVICES LTD

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at *The Auditing and Assurance Standards Board* and the website address is <http://www.auasb.gov.au/Home.aspx>

We communicate with the Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on Other Legal and Regulatory Requirements

In addition, our audit report has also been prepared for the members of the company in accordance with section 24(2) of the *Charitable Fundraising Act 1991*.

Accordingly, we have performed additional work beyond that which is performed in our capacity as auditors pursuant to the *Australian Charities and Not-for-profits Commission Act 2012*. These additional procedures included obtaining an understanding of the internal control structure for fundraising appeal activities and examination, on a test basis, of evidence supporting compliance with the accounting and associated record keeping requirements for fundraising appeal activities pursuant to the *Charitable Fundraising Act 1991* and Regulations.

It should be noted that the accounting records and data relied upon for reporting on fundraising appeal activities are not continuously audited and do not necessarily reflect after the event accounting adjustments and the normal year-end financial adjustments for such matters as accruals, prepayments, provisioning and valuations necessary for year-end financial report preparation.

The performance of our statutory audit included a review of internal controls for the purpose of determining the appropriate audit procedures to enable an opinion to be expressed on the financial report. This review is not a comprehensive review of all those systems or of the system taken as a whole and is not designed to uncover all weaknesses in those systems.

The audit opinion expressed in this report pursuant to the *Charitable Fundraising Act 1991* has been formed on the above basis.

PLATFORM YOUTH SERVICES LTD
ABN 57 734 571 056

FINANCIAL REPORT - 30 JUNE 2020

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
PLATFORM YOUTH SERVICES LTD

Auditor's opinion

Pursuant to the requirements of with section 24(2) of the *Charitable Fundraising Act 1991*, we report that, in our opinion:

- a) the financial report gives a true and fair view of the financial result of fundraising appeal activities for the financial year ended 30 June 2020; and
- b) the financial report has been properly drawn up, and the associated records have been properly kept for the period 1 July 2019 to 30 June 2020, in accordance with the *Charitable Fundraising Act 1991* and Regulations; and
- c) money received as a result of fundraising appeal activities conducted during the period 1 July 2019 to 30 June 2020 has been properly accounted for and applied in accordance with the *Charitable Fundraising Act 1991* and Regulations; and
- d) at the date of this report there are reasonable grounds to believe that company will be able to pay its debts as and when they become due and payable.



StewartBrown
Chartered Accountants



S.J. Hutcheon
Partner

29 September 2020

Statement of Financial Position

AS AT 30 JUNE 2020

	Note	2020 \$	2019 \$
ASSETS			
Current assets			
Cash and cash equivalents	6	3,546,197	5,039,143
Trade and other receivables	7	261,070	168,083
<i>Total current assets</i>		3,807,267	5,207,226
Non-current assets			
Property, plant and equipment	8	2,644,320	1,815,327
Right-of-use assets	9	1 9,410	-
<i>Total non-current assets</i>		2,663,730	1,815,327
TOTAL ASSETS		6,470,997	7,022,553
LIABILITIES			
Current liabilities			
Trade and other payables	10	1,361,273	2,707,348
Employee benefits	11	451,341	406,977
Lease liabilities	12	2 2,209	-
<i>Total current liabilities</i>		1,834,823	3,114,325
Non-current liabilities			
Employee benefits	11	164,340	129,442
<i>Total non-current liabilities</i>		164,340	129,442
TOTAL LIABILITIES		1,999,163	3,243,767
NET ASSETS		4,471,834	3,778,786
FUNDS			
Accumulated funds		4,191,617	3,498,569
Reserves	13	280,217	280,217
TOTAL FUNDS		4,471,834	3,778,786

The accompanying notes form part of these financial statements

Statement of Profit or Loss

AND OTHER COMPREHENSIVE INCOME

	Note	2020 \$	2019 \$
Revenue	4	6,546,144	6,281,635
Other income	4	-	5,672
		6,546,144	6,287,307
Expenses			
Administration expenses		(359,230)	(452,235)
Depreciation expenses	5	(254,059)	(174,934)
Employee benefits expense		(3,937,340)	(3,798,780)
Finance costs - lease liabilities	5	(4,278)	-
Insurance expenses		(81,124)	(59,340)
Loss on disposal of property, plant and equipment	5	(9,097)	-
Office expenses		(134,892)	(120,530)
Program expenses		(947,896)	(1,015,502)
Property and lease expenses		(125,180)	(271,783)
		(5,853,096)	(5,893,104)
Surplus before income tax		693,048	394,203
Income tax expense		-	-
Surplus for the year		693,048	394,203
Other comprehensive income		-	-
Total comprehensive income for the year		693,048	394,203

The accompanying notes form part of these financial statements

Statement of Changes in Funds

AS AT 30 JUNE 2020

	Accumulated Funds \$	Asset Revaluation Reserve \$	Total \$
Balance at 1 July 2018	3,104,366	280,217	3,384,583
Comprehensive income			
Surplus for the year	394,203	-	394,203
Other comprehensive income	-	-	-
Total comprehensive income for the year	394,203	-	394,203
Balance at 30 June 2019	3,498,569	280,217	3,778,786
Balance at 1 July 2019	3,498,569	280,217	3,778,786
Comprehensive income			
Surplus for the year	693,048	-	693,048
Other comprehensive income			
Total comprehensive income for the year	693,048	-	693,048
Balance at 30 June 2019	4,191,617	280,217	4,471,834

The accompanying notes form part of these financial statements

Statement of Cash Flows

AS AT 30 JUNE 2020

	Note	2020 \$	2019 \$
Cash flows from operating activities			
Receipts from customers and government		1,077,108	790,784
Payments to suppliers and employees		(6,241,754)	(5,919,143)
Donations and fundraising income		2,542	9,241
Government grants received		4,682,564	6,142,063
Interest received		80,222	67,337
Interest paid - leases		(4,278)	-
<i>Net cash flows from operating activities</i>		(403,596)	1,090,282
Cash flows from investing activities			
Proceeds from sale of property, plant and equipment		-	119,998
Purchase of property, plant and equipment		(956,278)	(354,128)
<i>Net cash flows from investing activities</i>		(956,278)	(234,130)
Cash flows from financing activities			
Repayment of lease liabilities		(133,072)	-
<i>Net cash flows from investing activities</i>		(133,072)	-
Net increase (decrease) in cash and cash equivalents		(1,492,946)	856,152
Cash and cash equivalents at the beginning of the financial year		5,039,143	4,182,991
Cash and cash equivalents at the end of the financial year	6	3,546,197	5,039,143
The accompanying notes form part of these financial statements			



NOTES

to the financial statements

FOR THE YEAR ENDED

30 JUNE 2020

NOTE 1 - REPORTING ENTITY

The financial report includes the financial statements and notes of Platform Youth Services Ltd.

Platform Youth Services Ltd is registered as a company limited by guarantee and not having a share capital under the provisions of the Australian Charities and Not-for-profits Commission Act 2012.

The financial statements were approved by the Board of Directors on 29 September 2020.

NOTE 2- BASIS OF PREPARATION

Statement of compliance

Platform Youth Services Ltd has adopted Australian Accounting Standards - Reduced Disclosure Requirements as set out in AASB 1053 Application of Tiers of Australian Accounting Standards and AASB 2010-2: Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements.

These financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the Australian Charities and Not-for-profits Commission Act 2012. The company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions.

Basis of measurement

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected noncurrent assets, financial assets and financial liabilities.

Comparatives

Where required by Accounting Standards comparative figures have been adjusted to conform to changes in presentation for the current financial year. Where the company has retrospectively applied an accounting policy, made a retrospective restatement or reclassified items in its financial statements, an additional statement of financial

position as at the beginning of the earliest comparative period will be disclosed.

Critical accounting estimates and judgements

The Directors evaluate estimates and judgements incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the company.

Key estimates

Impairment - general

The Directors assess impairment at the end of each reporting period by evaluation of conditions and events specific to the company that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

Estimation of useful lives of assets

The estimation of the useful lives of assets has been based on historical experience as well as manufacturers' warranties (for plant and equipment) and turnover policies (for motor vehicles). In addition, the condition of the assets is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.

New and revised standards that are effective for these financial statements

AASB 15 Revenue from Contracts with Customers AASB 15 establishes a comprehensive five-step framework for recognising revenue. AASB 15 applies to all revenue arising from contracts with customers, unless those contracts are in the scope of other standards.

Under AASB 15, revenue is recognised when a performance obligation has been satisfied at an amount that reflects the consideration to which an entity expects to be entitled in exchange for transferring goods or services to a customer. The standard requires entities to exercise judgment, taking into consideration all the relevant facts and circumstances when applying each step of the model to contracts with their customers. The company applied the five-step model to its various revenue streams to assess the impacts of AASB 15.

The adoption of AASB 15 has not resulted in any changes to the company's recognition of revenue and accordingly has not materially impacted the company's financial statements.

AASB 16 Leases

AASB 16 removes the current operating and finance lease distinction for lessees and requires entities to recognise all material leases on the Statement of Financial Position. AASB 16 requires the recognition of a right-of-use asset and a corresponding lease liability at the commencement of all leases, except for short-term leases and leases of low value assets. The company has elected to apply the modified retrospective method of adoption. At the date of initial application, 1 July 2019, the company elected to measure the right-of-use asset as an amount equal to the lease liability, adjusted by the amount of any prior accrued lease payments relating to that lease recognised in the Statement of Financial Position immediately before the date of initial application.

The adoption of AASB 16 has resulted in:

- The recognition of right-of-use assets of \$155,281
- The recognition of lease liabilities of \$155,281

The difference between the operating lease commitments as at 30 June 2019 and the lease liability as at 1 July 2019 is due to the lease liability being discounted by the incremental borrowing rate, the effect of timing differences on entering into the lease agreements and the effect of short-term leases being excluded from the calculation of lease liabilities as at 1 July 2019.

New standards and interpretations not yet adopted

There are no other new accounting standards and interpretations expected to have any significant impact on the company's financial report that are issued and not yet applicable.

NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES

The principal accounting policies adopted in the preparation of the financial report are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Income tax

Platform Youth Services Ltd is a not-for-profit exempt institution from income tax under Division 50 of the Income Tax Assessment Act 1997. Platform Youth Services Ltd has deductible gift recipient (DGR) status.

Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST

components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

Revenue recognition

Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes including goods and services tax (GST). Revenue is recognised for the major business activities as follows:

Rendering of services

Revenue from fees received for services and management fees is recognised when the service is provided.

Grants

The majority of the company's programs are supported by Grants received from the government and other nongovernment bodies. Grants received on the condition that specified services are delivered, or conditions are fulfilled, are considered reciprocal. These grants are initially recognised as a liability and revenue is recognised as services are performed or conditions fulfilled. Revenue from non-reciprocal grants is recognised when the company obtains control of the funds.

Interest revenue

Interest revenue is recognised on a proportional basis taking into account the interest rates applicable to the financial assets.

Rental income

Rental income is accounted for on an accrual's basis, when the tenancy has been agreed and it is probable that future economic benefits will flow to the company and the future economic benefit can be measured reliably.

Donations and bequests

The timing of the recognition of donations, grants and fundraising depends upon the point in time at which control of these monies is obtained. Control would normally occur upon the earlier of the receipt of the monies or notification that the monies have been secured.

Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of twelve months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value and bank overdrafts.

Trade receivables

For all sources of recurrent income, trade receivables are recognised initially at fair value and subsequently measured at amortised cost, less provision for doubtful debts. Collectability of trade receivables is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off. A provision for impairment is established when there is objective evidence that the company will not be able to collect all amounts due according to the original terms of receivables. The amount of the provision is recognised in the statement of profit or loss and other comprehensive income.

Property, plant and equipment

Recognition and measurement

Land and buildings are shown at their fair value based on periodic valuations by external independent valuers, less subsequent depreciation for buildings. All revaluation adjustments are applied to the asset revaluation reserve. Each other class of property, plant and equipment is carried at cost less, where applicable, any accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset. Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment.

Cost includes expenditure that is directly attributable to the acquisition of the asset. Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment. Gains and losses on disposals are determined by comparing proceeds with carrying amount. These are included in the statement of comprehensive income. When revalued assets are sold, amounts included in the revaluation surplus relating to that asset are transferred to retained earnings.

Subsequent costs

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the company and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the statement of comprehensive income during the financial period in which they are incurred.

Carrying Amount

The carrying amount of property, plant and equipment is reviewed annually by the Directors to ensure that it is not in excess of the recoverable amount from those assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the assets' employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

Depreciation

The depreciable amount of all property, plant and equipment, excluding freehold land and capital works in progress, is depreciated on a straight line basis over the asset's useful life to the company commencing from the time the asset is held ready for use.

The depreciation rates used for each class of depreciable assets are:

Leasehold Improvements	Term of Lease
Equipment & Furniture	3 to 13 years
Motor Vehicles	4 to 6 years

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Right-of-use assets

At inception, a right-of-use asset and a lease liability is recognised. Right-of-use assets are included in the Statement of Financial Position within a classification relevant to the underlying asset.

Right-of-use assets are initially measured at cost, comprising of the following:

- The amount of the initial measurement of the lease liability
- Any lease payments made at or before the commencement date, less any lease incentives received
- Any initial direct costs incurred
- An estimate of costs to be incurred in dismantling and removing the underlying asset, restoring the site on which it is located or restoring the underlying asset to the condition required by the terms and conditions of the lease, unless those costs are incurred either at the commencement date or as a consequence of having used the underlying asset during a particular period

Subsequently, right-of-use assets are measured using a cost model. The right-of-use asset is depreciated to the earlier of the useful life of the asset or the lease term using the straight-line method and is recognised in the statement of profit or loss and other comprehensive income in "Depreciation and amortisation".

The company tests for impairment where there is an indication that a right-of-use asset may be impaired. An assessment of whether there is an indication of possible impairment is done at each reporting date. Where the carrying amount of a right of use asset is greater than the estimated recoverable amount, it is written down immediately to its recoverable amount. The resulting impairment loss is recognised immediately in surplus or deficit, except where the decrease reverses a previously recognised revaluation increase for the same asset.

The resulting decrease is recognised in other comprehensive income to that extent and reduces the amount accumulated in equity under revaluation surplus, and future depreciation charges are adjusted in future periods to allocate the revised carrying amount, less its residual value, on a systematic basis over its remaining useful life.

Leases

The company leases its premises on an arm's length basis from a third-party lessor. A lease is a contract, or part of a contract, that conveys the right to use an asset for a period of time in exchange for consideration.

At inception of a contract, it is assessed to determine whether the contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. If the terms and conditions of a contract are changed, it is reassessed to once again determine if the contract is still, or now contains, a lease.

The term of a lease is determined as the non-cancellable period of the lease, together with the periods covered by an option to extend the lease where there is reasonable certainty that the option will be exercised, and periods covered by an option to terminate the lease if there is reasonable certainty that the option will not be exercised.

The assessment of the reasonable certainty of the exercising of options to extend the lease, or not exercising of options to terminate the lease, is reassessed upon the occurrence of either a significant event or a significant

change in circumstances that is within the company's control and it affects the reasonable certainty assumptions.

The assessment of the lease term is revised if there is a change in the non-cancellable lease period.

The company does not recognise leases that have a lease term of 12 months or less or are of low value as a right-of-use asset or lease liability. The lease payments associated with these leases are recognised as an expense in the statement of profit or loss and other comprehensive income on a straight-line basis over the lease term.

Lease liability

At the commencement date of the lease, the lease liability is initially recognised for the present value of noncancellable lease payments discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the company's incremental borrowing rate.

The tenor of a lease includes any renewal period where the lessee is reasonably certain that they will exercise the option to renew. The company has reviewed all its leases and included any extensions where the company assessed it is reasonably certain the lease agreement will be renewed.

The lease payment used in the calculation of the lease liabilities should include variable payments when they relate to an index or rate. Where leases contain variable lease, payments based on an index or rate at a future point in time, the company has used the incremental uplift contained in the lease or the respective Reserve Bank forwardlooking CPI target for CPI-related increases.

In the absence of any floor or cap clauses in the lease agreements, the company measures the rent for the year under market review at an amount equal to the rent of the year preceding the market review increased by a fixed rate.

The lease liability is initially measured at the present value of the lease payments that are not yet paid at the commencement date. Lease payments are discounted using the relevant company's incremental borrowing rate.

The incremental borrowing rate used for this calculation is dictated by the tenor of the lease and the location of the asset. The incremental borrowing rate is the rate the company would be charged on borrowings, provided by our banking partners. The weighted average incremental borrowing rate is 4.5%. The following lease payments being fixed payments, less any lease incentives receivable are included where they are not paid at the commencement date.

Subsequently, the lease liability is measured by:

- increasing the carrying amount to reflect interest on the lease liability
- reducing the carrying amount to reflect the lease payments made
- remeasuring the carrying amount to reflect any reassessment or lease modifications or to reflect revised insubstance fixed lease payments

The unwind of the financial charge on the lease liabilities is recognised in the Statement of Profit or Loss and Other Comprehensive Income in "Finance costs" based on the company's incremental borrowing rate.

Financial instruments

Initial recognition and measurement

Financial assets and financial liabilities are recognised when the company becomes a party to the contractual provisions to the instrument. For financial assets this is equivalent to the date that the company commits itself to either purchase or sell the asset. Financial instruments are initially measured at fair value plus transactions costs except where the instrument is classified "at fair value through profit or loss" in which case transaction costs are expensed to profit or loss immediately. Trade receivables are initially measured at the transaction price if the trade receivables do not contain a significant financing component.

Classification and subsequent measurement Financial assets

Financial assets other than those designated and effective as hedging instruments are classified upon initial recognition into the following categories:

- amortised cost
- fair value through other comprehensive income (FVOCI)
- fair value through profit or loss (FVPL)

All income and expenses relating to financial assets that are recognised in profit or loss are presented within finance income or finance costs, except for impairment of trade receivables which are disclosed with other expenses.

Measurement is on the basis of two primary criteria:

- the contractual cash flow characteristics of the financial asset
- the business model for managing the financial asset

Financial assets at amortised cost

Financial assets are measured at amortised cost if the asset meets the following conditions (and are not designated as FVPL):

- the financial asset is managed solely to collect contractual cash flows
- the contractual terms within the financial asset give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding on specified dates

Fair value through other comprehensive income

Investments that are not held for trading are eligible for an irrevocable election at inception to be measured at fair value through other comprehensive income.



Subsequent movements in fair value are recognised in other comprehensive income and are never reclassified to profit or loss. Dividend revenue received on underlying equity instruments investment will still be recognised in profit or loss unless the dividend clearly represents return of capital.

By default, all other financial assets that do not meet the measurement conditions of amortised cost and fair value through other comprehensive income are subsequently measured at fair value through profit or loss.

Financial assets at fair value through profit or loss

Financial assets that are held within a different business model other than to “hold and collect” or “hold to collect and sell” are categorised at fair value through profit or loss. The initial designation of financial instruments to measure at fair value through profit or loss is a one-time option on initial classification and is irrevocable until the financial asset is derecognised.

Impairment of financial assets

The impairment requirements as applicable under AASB 9 use more forward-looking information to recognise expected credit losses. Expected credit losses are the probability-weighted estimate of credit losses over the expected life of a financial instrument. A credit loss is the difference between all contractual cash flows that are due, and all cash flows expected to be received, all discounted at the original effective interest rate of the financial instrument.

- financial instruments that have not deteriorated significantly in credit quality since initial recognition or that have low credit risk
- financial instruments that have deteriorated significantly in credit quality since initial recognition and the credit risk is not low
- financial assets that have objective evidence of impairment

The loss allowance for the first category is measured as “12-month expected credit loss” and for the second category is measured as “lifetime expected credit losses”.

Impairment of assets

Assets that have an indefinite useful life are not subject to amortisation and are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset’s carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset’s fair value less costs to sell and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash generating units).

Impairment losses are reversed when there is an indication that the impairment loss may no longer exist and there has been a change in the estimate used to determine the recoverable amount.

Trade and other payables

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the company during the reporting period, which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability. The carrying amount of trade and other payables is deemed to reflect fair value.

Income received in advance

Income, other than government contract income, that is received before the service to which the payment relates has been provided is recorded as a liability until such time as the service has been provided, at which time it is recognised in the statement of comprehensive income.

Employee benefits

Provision is made for the company’s liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to employee wage increases and the probability that the employee may not satisfy vesting requirements. Those cash outflows are discounted using market yields on high quality corporate bonds with terms to maturity that match the expected timing of cash flows.

The Directors considers a broad range of information when assessing credit risk and measuring expected credit losses, including past events, current conditions, reasonable and supportable forecasts that affect the expected collectability of the future cash flows of the instrument. In applying this approach, a distinction is made between:



2020
\$2019
\$**NOTE 4 - REVENUE AND OTHER INCOME****Operating revenue**

Grants and subsidies	5,767,346	5,953,027
Government support - COVID-19	503,821	-
Client service fees	86,474	75,452
Rent received	21,200	20,800
Other operating revenue	111,735	146,343

	6,490,576	6,195,622
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Other revenue

Donations	2,542	3,451
Interest income	53,026	76,772
Fundraising revenue	-	5,790
	55,568	86,013

Total revenue	6,546,144	6,281,635
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Other income

Gain on disposal of property, plant and equipment	-	5,672
<i>Total other income</i>	-	5,672

Total revenue and other income	6,546,144	6,287,307
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NOTE 5 - EXPENSES**Depreciation**

Depreciation		
Land and Buildings	2,315	1,149
Leasehold improvements	3,682	3,237
Equipment and furniture	37,806	76,360
Motor vehicles	74,385	94,188
Right-of-use assets	135,871	-

Total depreciation expenses	254,059	174,934
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Bad debt expense	235	13,698
Finance costs - lease liabilities	4,278	-
Impairment - trade receivables	(6,346)	6,242
Net loss on disposal of property, plant and equipment	9,097	-

NOTE 6 - CASH AND CASH EQUIVALENTS

Cash at bank and on hand	1,998,374	2,464,320
Term deposits	1,547,823	2,574,823
<i>Total cash and cash equivalents</i>	3,546,197	5,039,143

2020
\$2019
\$

NOTE 7 - TRADE AND OTHER RECEIVABLES

Current

Trade receivables	160,589	90,726
Provision for impairment	(9,589)	(15,935)
COVID-19 subsidy receivable	57,821	-
Interest receivable	1,425	28,621
Rental bonds	36,850	47,733
Other receivables	6,042	74
Prepayments	7,932	16,864

Total current trade and other receivables	261,070	168,083
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Provision for impairment

Opening net carrying amount	15,935	9,693
Increase in provision	(6,346)	6,242

Closing net carrying amount	9,589	15,935
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NOTE 8 - PROPERTY, PLANT AND EQUIPMENT

	Land and Buildings \$	Leasehold Improvements \$	Equipment & Furniture \$	Motor Vehicles \$	Total \$
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At 30 June 2019

Cost	-	173,626	326,301	543,837	1,043,764
Valuation	1,380,000	-	-	-	1,380,000
Accumulated depreciation	-	(53,866)	(308,713)	(245,858)	(608,437)
	1,380,000	119,760	17,588	297,979	1,815,327

Movements in carrying amounts

Opening net carrying amount	1,380,000	119,760	17,588	297,979	1,815,327
Additions	920,941	692	34,645	-	956,278
Disposals	-	(8,431)	(666)	-	(9,097)
Depreciation charge for the year	-	(5,997)	(37,806)	(74,385)	(118,188)
Closing net carrying amount	2,300,941	106,024	13,761	223,594	2,644,320

At 30 June 2020

Cost	-	165,517	345,767	543,837	1,055,121
Valuation	2,300,941	-	-	-	2,300,941
Accumulated depreciation	-	(59,493)	(332,006)	(320,243)	(711,742)

Net carrying amount	2,300,941	106,024	13,761	223,594	2,644,320
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	2020 \$	2019 \$
NOTE 9 - RIGHT-OF-USE ASSETS		
Leased offices - at cost	155,281	-
Accumulated depreciation	(135,871)	-
Total right-of-use assets	19,410	-
Movements in carrying amounts		
Balance at the beginning of the year (adoption of AASB 16)	155,281	-
Depreciation charge for the year	(135,871)	-
Closing net carrying amount	19,410	-
NOTE 10 - TRADE AND OTHER PAYABLES		
Current		
Trade payables	60,182	217,385
Grants received in advance	972,125	2,056,907
Liabilities to employees	13,344	9,294
GST payable	113,772	200,565
Other payables	201,850	223,197
Total current trade and other payables	1,361,273	2,707,348
NOTE 11 - EMPLOYEE BENEFITS		
Current		
Annual leave	342,839	307,283
Long service leave	108,502	99,694
Total current employee benefits	451,341	406,977
Non-current		
Long service leave	164,340	129,442
Total non-current employee benefits	164,340	129,442
NOTE 12 - LEASE LIABILITIES		
Current		
Lease liabilities	22,209	-
Total current lease liabilities	22,209	-
Movements in carrying amounts		
Balance at the beginning of the year (adoption of AASB 16)	155,281	-
Repayments	(137,350)	-
Interest	4,278	-
Closing net carrying amount	22,209	-
NOTE 13 - RESERVES		
Asset revaluation reserve	280,217	280,217
Total reserves	280,217	280,217
Nature and purpose of reserves		
The asset revaluation reserve records revaluation increments to fair value for certain non-current assets.		

2020
\$2019
\$

NOTE 14 - COMMITMENTS AND CONTINGENCIES

Operating lease commitments

Commitments for minimum lease payments in relation to non-cancellable operating leases are payable as follows:

Within one year	-	137,015
Later than one year but not later than five years	-	34,505
	-	171,520

Due to the adoption of AASB 16 effective from 1 July 2019 operating lease commitments are no longer separately disclosed and are recorded as right-of-use assets and lease liabilities in the statement of financial position.

NOTE 15 - KEY MANAGEMENT PERSONNEL

Remuneration of key management personnel

The aggregate amount of compensation paid to key personnel during the year was:	223,439	224,072
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NOTE 16 - EVENTS OCCURRING AFTER BALANCE DATE

Subsequent to the end of the financial year there have been considerable economic impacts in Australia and globally arising from the outbreak of the COVID-19 virus, and Government actions to reduce the spread of the virus.

At the date of signing the financial statements the Directors are unable to determine what financial effects the outbreak of the virus could have on the company in the coming financial period.

The Directors acknowledge their responsibility to continuously monitor the situation and evaluate this impact including its ability to pay its debts as and when they become due and payable.

There were no significant events occurring after balance date.

NOTE 17 - RELATED PARTY TRANSACTIONS

Directors' remuneration

In accordance with the company's Constitution (clause 59.1), a Director is not to be paid fees for acting as such except payment or reimbursement of reasonable disbursements relating to the business and activities of the company.

NOTE 18 - LIMITATION OF MEMBERS' LIABILITY

The company is registered under the Australian Charities and Not-for-profit Commission Act 2012 as a company limited by guarantee. If the company is wound up, the constitution states that each member is required to contribute a maximum of \$2.00 (plus GST) each towards meeting any outstanding obligations of the company. At 30 June 2020 the number of members of this company was 8 (2019: 8).

NOTE 19 - ECONOMIC DEPENDENCY

Platform Youth Services Ltd is dependent on the ongoing receipt of government and other community based organisations to ensure the ongoing continuance of its programs. At the date of this report, the Directors have no reason to believe that this financial support will not continue.



Director's Declaration



The Directors of the Platform Youth Services Ltd declare that:

1. The financial statements, which comprises the statement of financial position as at 30 June 2020, and the statement of profit or loss and other comprehensive income, statement of changes in funds and statement of cash flows for the year ended on that date, a summary of significant accounting policies and other explanatory notes are in accordance with the Australian Charities and Not-for-profits Commission Act 2012 and:
 - (a) comply with Australian Accounting Standards - Reduced Disclosure Requirements (including Australian Accounting Interpretations) and Australian Charities and Not-for-profits Commission Regulation 2013; and
 - (b) give a true and fair view of the financial position as at 30 June 2020 and of the performance for the year ended on that date of the company.
2. In the opinion of the Directors there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.



Anna Wemyss
Director



Colin Lenton
Director

29 September 2020



Director's Declaration

UNDER THE CHARITABLE FUNDRAISING ACT 1991



In the opinion of the Directors of Platform Youth Services Ltd:

- (i) The financial statements and notes thereto give a true and fair view of all income and expenditure with respect to fundraising appeals conducted by the organisation for the year ended 30 June 2020; and
- (ii) The statement of financial position as at 30 June 2020 gives a true and fair view of the state of affairs of the company with respect to fundraising appeals conducted by the organisation; and
- (iii) The provisions of the Charitable Fundraising Act 1991, the regulations under that Act, and the conditions attached to the authority to fundraise have been complied with by the organisation; and
- (iv) The internal controls exercised by the company are appropriate and effective in accounting for all income received and applied by the organisation from any of its fundraising appeals.

This declaration is made in accordance with a resolution of the Board of Directors.



Anna Wemyss
Director

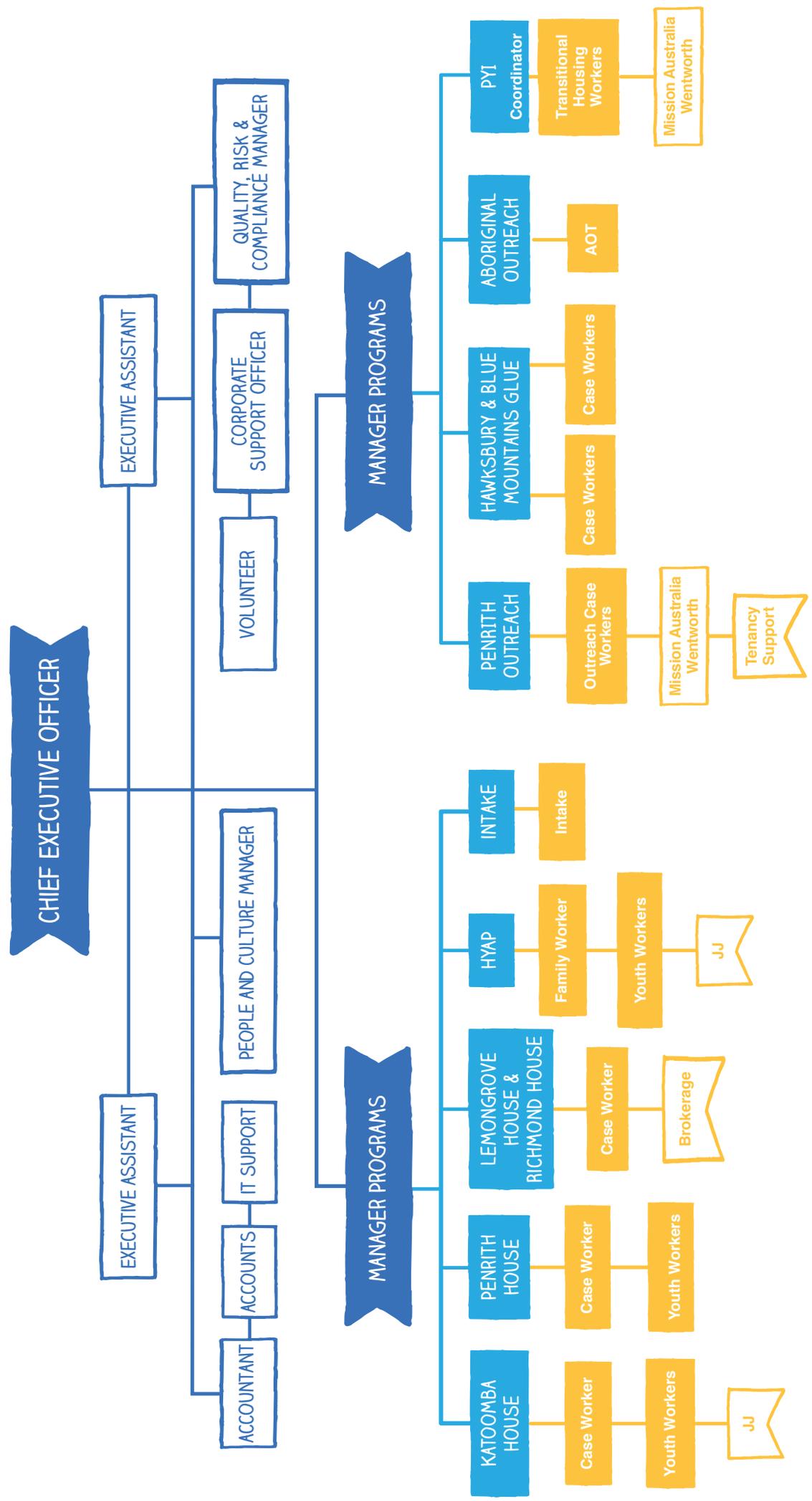


Colin Lenton
Director

29 September 2020



PLATFORM YOUTH SERVICES LTD ORGANISATIONAL CHART



We COULDN'T
HAVE **DONE IT**
without YOU!

PARTNERSHIPS

- Lend Lease
- Wentworth Community Housing
- Mission Australia
- YMCA

OTHER SUPPORT AGENCIES

- All Specialist Homeless Services
- Juvenile Justice
- DCJ
- Housing NSW
- NSW Health
- Centrelink

FUNDING BODIES

- Family and Community Services; Specialist Homeless Services, Homeless Youth Assistance Program, Premiers Youth Initiative
- Juvenile Justice

NETWORKS & DISTRICT LEAD AGENCIES

- HomelessNSW
- Yfoundations
- Shelter
- MCRN - Mountains Community Resource Network
- Australian Foyer Foundation
- Centre of Community Welfare and Training / ACWA Lead Training

INTERAGENCIES & WORKING GROUPS

- Hawkesbury / Penrith Youth Interagency
- Blue Mountains Community Interagency
- Penrith Homeless Interagency
- DHEG
- Heading Home - Ending Homelessness
- Nepean Blue Mountains District Specialist Homelessness Services
- YMISA

EDUCATION & TRAINING SERVICES

- TAFE NSW
- Hawkesbury Schools Partnership
- Lithgow High School

LOCAL GOVERNMENT

- Blue Mountains City Council
- Penrith City Council
- Hawkesbury Council

HEALTH SERVICES

- Neami
- Access Unit
- Ted Noffs
- Headspace
- Nepean Drug and Alcohol Service
- Like mind
- YMISA - Youth Mental Illness and Substance Abuse

CORPORATE SUPPORT

- Sinclair Ford
- CMY
- The Good Guys
- Australian Federation of Employers and Industries
- The Creative Fringe

FOOD & MATERIAL AID SUPPORT

- Food bank - NSW
- Pay it Forward Nepean
- Hawkesbury Helping Hands
- Earth Recovery Katoomba
- Oz Harvest
- Christ Mission Possible
- Salvation Army (Windsor Corps)

STAFF SUPPORT

- Duncan Sutherland
- Meryle Semple
- Access EAP
- Donna Bevan
- Ross Beaton
- Karen Bevan
- Paul Schott

OUR NEIGHBOURS AT ALL

OUR VARIOUS PROPERTIES