



#WELISTEN

2021

#WELISTEN

Platform
Youth Services

2021
ANNUAL REPORT



WE EXIST *to help*

VULNERABLE YOUNG PEOPLE

HAVE THE

OPPORTUNITIES,

skills + support

THEY NEED

to ACTIVELY PARTICIPATE

IN THEIR

social + economic

COMMUNITIES



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Chairperson's REPORT

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Here we are in 2021 reflecting on the past year, most of us in disbelief that this year is proving more difficult, more problematic and definitely more challenging than the previous year, primarily because of Covid-19.

Once again, our skilled and committed staff, led by our incomparable CEO and a Board which is prepared to give up their time to oversee the challenges, has been able to keep Platform functioning and able to deliver the necessary services to our young people.

In spite of all these problems, we have continued to be true to our mission statement to give young people the opportunities, skills and support to actively participate in social, economic and community life.

Undoubtedly, our biggest problem this year has been to navigate Covid-19 and still deliver our services safely. While we learnt from last year's experience and we were prepared as far as gathering the necessary supplies, different challenges presented. The rates of infections escalated, especially in our various LGA's and we had to work out ways to engage with our young people that would not compromise the health of our young people themselves, nor indeed, the health of our staff.

Platform is extremely fortunate to have such dedicated staff led by Stephanie. Steph is the epitome of CEOs. A very impressive individual, she works tirelessly and is able to juggle so much in any single day. She gives her all to Platform and is always looking forward to improve methods and delivery of service and still makes time to devote to the welfare of her staff. She manages Platform Youth Services exceptionally well and always looks to the future. She has been instrumental in forming good relationships with our many partners and services which help Platform to deliver the services we so ably provide.



One such example is our joint venture with Link Wentworth which, while still in the negotiating stage, will provide us with further accommodation for our Education First Model. As well, we are involved in a housing project in Granville which promises more accommodation for our vulnerable youth.

Towards the end of last year, we engaged a consulting firm, Ask Insight, which examined the Platform operations sector and the Board of Platform Youth Services.

This was an extremely detailed examination of our operations sector and the Board, the good and the sections that could do with improvement. The end result told us that while both sections of Platform are performing very well, there were recommendations for further improvement. Many of these recommendations have already been implemented and more are in the process to be actioned.

As part of the Board upskilling, we engaged Dave Widders, an Aboriginal consultant to address the Board. A most informative, enlightening, inspiring and thought-provoking day was spent, examining the life of Aboriginals before white settlement and the impact after.

Because of lockdowns and social distancing, some of our extra-curricular activities have been curtailed. However, some events took place thanks to our staff. As part of Reconciliation Action Week, Steph engaged David Widders once again to address the staff and some Board members who were able to attend. Dave's educational talk was followed by an Aboriginal-inspired feast which included kangaroo stew, crocodile, and many other delicacies, all ably organized and prepared by our staff. We are, indeed, fortunate to have such a talented, dedicated and hardworking staff who are always willing to

do that bit extra which helps to keep our service growing and makes it a happy place in which to work.

On behalf of the Board, I would like to thank them all for their hard work, their dedication and their ability to embrace the various challenges. In spite of all our recent problems, they have still been able to provide the support needed by our clients and each other.

As well, I would like to acknowledge and thank the members of the board, my fellow directors. Everyone is dedicated, supportive and contributes to the efficiency of the Board. They always go beyond what is merely expected. Whether it is George helping to obtain a vaccination appointment for our CEO, and his advice on insurance matters, Deryk's measured advice on legal matters, Simone and Jeanne's knowledge of the sector, Richard and Colin's knowledge of financial matters and finally, our newest member, Cassie, who has stepped in to fill the vacancy created by Lee's resignation and who has very quickly embraced the work involved and willingly contributes her expertise in various areas.

Without exception, they are all willing to devote time to read, discuss and attend the increasing number of meetings.

We would also like to thank our partners who make it possible for us to successfully deliver our services to our vulnerable clients. We owe thanks to Link Wentworth Housing, to Mission Australia, The Y and Bail Assistance Juvenile Justice and also the continued support of the Department of Communities and Justice.

We also owe great thanks to all the friends of Platform, the many companies and individuals who continue to support us.

Platform's future is very bright. While we continue to face the ongoing problems of the pandemic, we do so with the confidence in our dedicated staff, led by our extraordinary CEO, our sound financial and ethical practices, and our hardworking Board.

Due to a number of reasons, we have accumulated a surplus this year in our finances and we are actively looking to invest this excess, probably in a property to expand our First Education model and help many more vulnerable young people.

Finally, I want to acknowledge how proud I feel to be the Chair of such a committed and dedicated service.

Anne Wemyss





CEO'S Report

It is a privilege to continue to lead the Platform team through another year. I am so proud of what we have achieved and what our ambitions are for the coming three 3 years. Everyone within Platform has been so inspiring, creative and positive and I wish to acknowledge the incredible work each and every team member has accomplished in these most challenging times. I acknowledge it has been an exceptionally tough year with many staff movements and the sudden loss of an esteemed team member. It is important we acknowledge this loss and the impact it had across the entire Platform family as it is the staff who make Platform what it is. Our work means hundreds of vulnerable youth are housed, are feeling safer, are connected and know they have a positive future.

I also acknowledge the Management Board for their input and their key support in assisting Platform overcome obstacles to exceed expectations. Good governance is the backbone to good service delivery and Platform has managed to maintain a strong Community Based Management Board who are committed to not only strengthening the service but also strengthening their own capacity.

Our biggest project for 2020-2021 was undertaking a Business Health Check – a deep dive into all levels of the organisation that spanned over 6 months and included 4 main components – document review, workshops, stakeholder interviews and over 100 interviews with young people. A separate Management Board Review project was also completed. The key finding of this report was that core to Platform is the notion of its 'heart' and commitment to advocacy for young people. This care and understanding is evident in the feedback from clients with 86% of those interviewed recommending Platform to someone else in a similar situation. Those surveyed report that Platform excelled in:

- Providing genuine care
- Help in getting back on their feet and budgeting



- Personalised support and liaise on any issues that pop up
- Made me feel like someone is always there for me.
- Think outside the box, adaptive if things not working
- Very focussed on right set up to make sure no one falls through the gaps

This health check forms the backbone of the next chapter in Platform’s planning, providing assistance in allocating resources and sourcing partnerships, the largest of which is focussing on increasing housing options with specific strategies to develop new partnerships, review current housing stock, build new capital and use reserves to purchase additional suitable housing options.

Other achievements include our ongoing partnership with Lendlease, a new partnership with the Property Industry, opportunities for joint projects with Link Wentworth, Zest award finalists, wellness calendar events, leadership program and Board training.

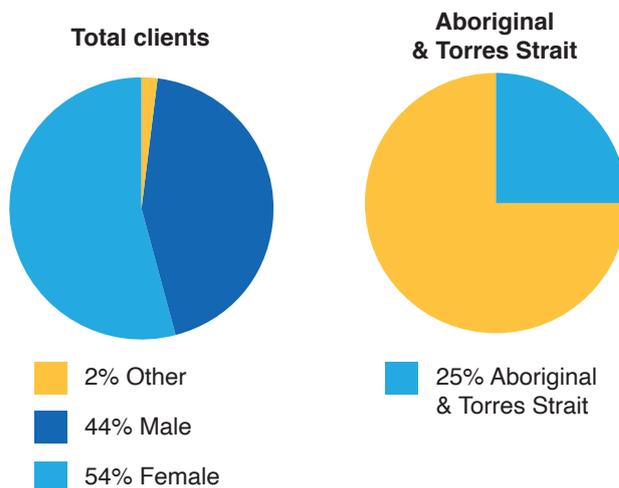
With the Covid Pandemic continuing throughout 2020-2021 Platform was able to support with opportunities to examine and change the way we deliver support to clients to best reflect presenting demand whilst maintaining positive outcomes. Platform rose to this challenge with confidence knowing that our foresight and strategic planning over the previous years had created a firm foundation for growth. Following the initial Coronavirus lockdown Platform did not return to full-service delivery in 2020 until October and even then, that was as a pivoted service model as we continued to keep staff and young people safe within the guidelines of NSW Health and NSW Government. Platform were able to support young people remotely and engaged new tools and resources including the Platform App, social media, facetime, video conferencing and phone calls.

The pandemic took another turn with the Delta strain which is affecting our ability to deliver face to face in 2021, although this time we have increased risk management systems. Even within these restrictions we are an essential service, and I am proud to say that Platform has supported 1039 clients, which is above our contracted targets.



SERVICE NUMBERS:

Specialist Homeless Services	674
Assertive Outreach Team	196
Homeless Youth Assistance Program	93
Premiers Youth Initiative	59
Education First	17
Total:	1039



CONTRACTING

Platform was able to redesign our strategic plan following the successful advocating for ongoing funding for the Specialist Homelessness Services Program (SHS) and we now have three year secure contracts for SHS, Homeless Youth Assistance Program (HYAP) and Premiers Youth Initiative (PYI) allowing us to plan ahead until June 2024 and beyond.

A bonus of the three-year funding cycle allowed Platform to



move the majority of our staff from fixed term employment to permanent contracts creating stability and security for our staff team.

BUSINESS HEALTH CHECK

A large focus of 2020-2021 was completing the Business Health Check looking at both the programs, partnership, resource allocations as well as a separate report looking at the Governance Systems. Working with Alison Plant of Ask Insight Consultancy, Platform embarked on a 6-month journey that drew on data from multiple sources including staff workshops and over 90 telephone interviews with young people. In the context of increased demand and limited resources the report made 12 recommendations after consideration of two key areas:

- the areas where it can achieve its best impact and
- how it can build on strengths or improve its operations

The recommendations from the report have been built into Platform's new Strategic Plan.

The separate Governance Health Check also made several recommendations that the current Management Board are committed to reviewing over the next 6 months.

2021-2024 STRATEGIC PLAN

Platform has three core strategic directions - Investing in Impact, Investing in Growth and Investing in People. Over the next three years there will be numerous initiatives to progress our goals in these areas including:

- Embed Platforms Practice Framework, Outcomes Measurement Framework
- Strengthening Aboriginal and Torres Strait Islander responses both internally and externally
- Develop LGBTQI+ programs and access
- Develop Schools Early Intervention Practices
- Increase support for AOD and MH in partnership
- Develop medium term and long-term housing options for young people
- Construct purpose-built premises for Education First
- Implement the recommendations of the 2021 Board Review
- Review existing /create new Platform Induction System and Buddy Up
- Skill up staff to meet the strategic plan activities – training and coaching
- Continue to monitor and support staff wellbeing

ADDITIONAL PROPERTIES

Along with Covid 19, Platform faced other challenges with the increase stress on the private rental market making housing availability even more difficult for our clients. It is impossible to deliver a homelessness service without access to housing so increasing our own stock is the number one key agenda item looking to the future. With this in mind, I would like to mention how honoured we are to be working with the Property Industry Foundation on repurposing a property for 2022 and strengthening

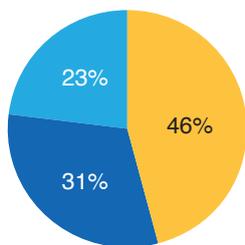
our existing partnership with Link Wentworth with the successful tender to purpose build 8 micro-units on our own property through the CHIF. Platform is also working internally to redesign our shared houses to better support young people and will be looking to make further housing purchases in the outer Local Government Areas where housing stock is extremely limited.

GRANVILLE HOUSE

Platform is very honoured to have been chosen by developers Ausbao to partner with them, through the Property Industry Foundation, to provide an Education First Property at Granville. The location of which is absolutely perfect for young people accessing tertiary education with so many options available from the transport hub. The property has been reconfigured to support our needs and we are so excited to be housing young people in this property in the New Year.

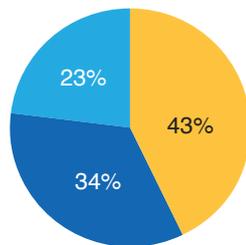
OUTCOME'S STAR

Education and Employment on Exit



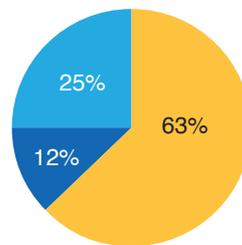
- Engaged in education & training
- Engaged in employment
- Not engaged in education/employment

Accommodation on Exit



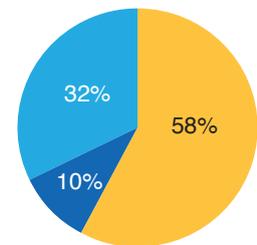
- Stable accommodation
- Returned to family
- Other accommodation

Wellbeing



- Wellbeing increased
- Wellbeing decreased
- Wellbeing remained stable

Social & Community Connection



- Social connections increased
- Social connections decreased
- Social connections remained stable

HYAP EVALUATION AND UNDER 16'S POLICY

The Under 16s policy was originally endorsed in 2015 however since then, there have been new initiatives introduced and gaps identified through the consultation and the ombudsman's report. To date, there have been a number of consultations and sector meetings about the HYAP's proposed evaluation and redesign configuration. Although the current review is aimed at who is legally responsible for the child, it's also confirming when it is appropriate to place the child into OOHHC and when the responsibility shifts from the service provider to the department. The new policy draft provides a much better response and defines roles clearly with the aim to ensure that all children 12-15 do not fall through gaps in policy.

The HYAP Evaluation (2020) reported that there were two distinct cohorts accessing HYAP services in NSW - 44% of the clients that HYAP service was designed for and 56% of clients who would be better supported in the Child Protection System. As a result of the evaluation the HYAP program is under reconfiguration and Platform is heavily

involved and advocating the current model being enhanced to include wrap around supports and a brokerage model attached to the package.

ABORIGINAL SUPPORTS

Platform has 4 Aboriginal Staff members who work across all program and geographic areas. The team meet bi-monthly for an Aboriginal Peer Support Group as well as attending cultural supervision quarterly.

Platform began its Innovate Reconciliation Action Plan, our second RAP, and once again we at Platform pride ourselves on our dedication to create opportunities for greater historical acceptance of the wrongs done to Aboriginal people and Torres Strait Islander peoples with the goal of improved respect, relations, equality, and equity. At Platform this has been witnessed through our events at Reconciliation Action Week and NAIDOC and our sharing of resources and understanding around significant calendar events including National Sorry Day and Survival Day.

Platform has extended its Cultural training program to the Board in 2021 and are actively recruiting Board members who can best represent Aboriginal People within our Sector.

In 2021-2022 Platform is looking to develop Aboriginal specific responses to our young people with 25% identifying as Aboriginal or Torres Strait Islander. Whilst this is an overall decrease from previous years it is still an overrepresentation and linked to assimilation policies, intergenerational trauma, discrimination and forced child removals which highlights a lack of understanding of the cultural differences in child-rearing practices and family structure. Platform has dedicated numerous strategies in the Strategic Plan to improving responses for this cohort and we look forward to engaging with community and other service providers.

TEAM BUILDING

During a very challenging year, Platform has still been able to have some fun, enjoying a revamped wellness calendar and team building opportunities. This has seen us enjoy Valentines Day event, Ladies Afternoon Tea, Men's Health Outdoor event and guest speakers. We have been

able to increase our reach through online platforms (pun intended) and now have regular quizzes, games, themed days and competitions. This has been umbrellaed by large team building events (outside of lockdown) which saw us take on new outdoor challenges at our Annual Celebration this year held at The Y in Yarramundi, as well as a values workshop and a speed networking event. Our Annual Family Picnic Day was cancelled due to Covid but we look forward to it returning in the new year.

Ongoing team building is integral to good communication and team culture so alongside our Platform Press, Good News Story newsletters, Planning and Business Health Check reviews and Internal Presentations we have witnessed an increase in Staff Satisfaction evidenced through our Biannual surveys and feedback mechanisms.

LEADERSHIP TRAINING PROGRAM AND LEADERSHIP COACHING

Building future leaders and succession planning have been a focus for Platform over the past years and will continue to be in the new planning period. We are proud to have a stable leadership team who are invested in their growth and the growth of their teams. Over the year the leadership team have developed new skills in networking, promotion, difficult conversations, values and strength identifying. Platform thanks coaches Paul Schott and Tim Collings for their direction and support in this space.

FLOODS & DISASTER RESPONSES

Following on from last season's bushfires, this year we experienced floods that saw our young people isolated and evacuated. Platform went above and beyond to ensure that all homeless people, not just our young people were supported in the Hawkesbury working with Council, Police and Disaster Relief. This has led us to apply for number of small grants to ensure our community is better prepared and have the resources to survive possible future disasters.

MENTAL HEALTH PARTNERSHIP

The Homelessness Mental Health Team, established in January 2021, is an integral partnership between Nepean Blue Mountains Local Health District's Mental Health Service (NBMLHD), Link Wentworth Community Housing and Platform Youth Services. This partnership focused on providing street based Mental Health support to people experiencing homelessness. With 22% of young people supported through the Assertive Outreach Team identifying as having mental health issues, the partnership with Platform has been very beneficial and provided significant outcomes for clients.

With 30% of all young people accessing Platform reporting mental health as the key contributor to their current situation, it is imperative that we have excellent working partnerships and the announcement that this team has been funded ongoing and will co-locate with Platform supports our work with this cohort.

THE Y PARTNERSHIP

The Uplift program despite the numerous Covid related interruptions and lockdowns was able to complete 4



intakes of 6-week Uplift program servicing a total of 16 young people, all in which genuinely participated in the program. This includes 79 participations across 24 sessions. The wellness program which is centred around a health and wellbeing theme each week, included topics such as physical fitness, health and wellbeing content, and group facilitation. The young people had in between sessions to assist participants in recognising the benefits physical activity has on their mental health and wellbeing and developing regular fitness habits.

PARTNERSHIPS

Platform values our partnerships and know we would not be able to achieve what we do without the expressed support of many partners. This includes our formal partnerships:

- Department of Communities and Justice
- Bail Assistance Line
- Mission Australia
- Link Wentworth Housing (formerly Wentworth Community Housing)
- Lendlease
- Property Industry Foundation
- My Foundations
- Y (formerly the YMCA)
- Nepean Blue Mountains Local Health District's Mental Health Service

PROGRAMS

INTAKE

Through the Business Health Check, Platform identified that our intake systems were a block for clients and something that we could improve on. It was agreed that a specific intake role acknowledging the complexities of managing crisis and being able to coordinate responses would benefit service delivery. Due to this a new Intake role was created establishing new systems including collecting data and smooth referral pathways and has been a welcomed addition to Platform.

We will look to enhancing the role in the new year to create new delegations speeding up responses to young people, e.g. instant brokerage.

ASSERTIVE OUTREACH

The Assertive Outreach Team's target was surpassed by almost double to provide support to 194 young people.

From this it was identified that 25% of all referrals were in the 15-to-17-year age bracket, 28% identified as Aboriginal or Torres Strait Islander and 45% did not have access to an income.

The AOT team continue to achieve positive outcomes, with 40% of clients being successfully housed through other short- or medium-term housing options, including shared based accommodation, private rentals, Transitional and Rapid Rehousing programs. Another 20% of clients were successfully accommodated through crisis SHS

accommodation options, including Platform, Marist 180 and other SHS service providers.

Throughout the year, AOT assisted and supported 120 clients in accessing and maintaining temporary accommodation (DCJ Housing) over 250 times.

During the major floods in the Hawkesbury during March 2021, the team was called in by Hawkesbury City Council to support the evacuated residents of Wilberforce Caravan Park. Due to Platform's intervention, Council and other emergency service providers were able to act on the unsafe and unsanitary conditions residents of the Park would be returning to. This resulted in a large number of Park residents securing extended emergency accommodation (with their pets) and access to care agencies where services had been discontinued due to them being evacuated from the site.

Staff also participated in the annual Homeless Street Count in partnership with DCJ Housing in February. Through the Street Count, it was identified that most rough sleepers were adults, which indicates that regular outreach conducted by AOT had been successful in identifying and supporting young people who were experiencing homelessness.

KATOOMBA AND PENRITH HOUSE

The Residential Units combined had a strong focus on supporting our clients mental health whilst navigating such challenging times in 2020 that extended into 2021. Both Residential Units saw great interest and engagement from clients with in-house art therapy sessions, self-esteem assertiveness programs, and living skills sessions. These included some awesome in-house cooking challenges to further complement our long-standing broad skills program. Penrith House has also had the additional asset of an Uplift program in Partnership with The Y focusing on key areas such as on Support, Resilience, Connection, Value, Reflection and Action.

Over the course of the year the relationship with the Bail Assistance Line was further strengthened and solidified with opening of a BAL bed in Penrith House.

13 young people were supported to reconnect and re-establish meaningful, respectful relationships with family, with the support of their case workers they were able to move back to the family homes. Six young people exited into transitional properties and 5 young people successfully exited into private rentals in the local community. These outcomes during such a challenging year, are an outstanding reflection of the dedication from our residential teams.

HOMELESS YOUTH ASSISTANCE PROGRAM

HYAP has had 65% of young people restored to the family home and 20% exit into other safe long-term accommodation. This was achieved taking a more holistic approach and accessing additional resources – either through partnerships or with the implementation of additional FOCAS brokerage.

FOCAS brokerage was used to assist young people and their families to engage with psychological services within a short time frame, bypassing the lengthy waits



in the public system, stay connected to education and social networks with IT packages and build on personal goals and opportunities e.g. personal training. A unique additional to our program was Equine Therapy both for young people and their families to help rebuild the trust in the relationships that were otherwise fractured.

EDUCATION FIRST

Education First has been operating for 2 years with a total of 7 students having been supported at Lemongrove House and 5 at Richmond House. Platform has evidenced that a model of increased support over increased time is a circuit breaker for homelessness with this program celebrating fantastic successes.

Whilst all young people are on a journey of tertiary education, we currently have 7 young people moving into their last phase and all young people reporting improved wellness and achievement of personal goals. Of the 3 that have moved on 2 have settled into independent private rental and the other has had massive success in being able to save a mortgage deposit and purchase her own property. The Program offers individual support to the students in house which has enabled students to gain driving licences, engage in part time work, complete projects in the house including vegie patches and room makeovers, complete their education goals and develop new skills with various public speaking and promotional opportunities with Lendlease Future Steps program. Education First was once again a finalist for a Zest award for 2021 with students and staff enjoying a great night out.

RAPID REHOUSING

Throughout the year the rapid rehousing program has housed 16 young people, and on average has sat at approximately 80% capacity for the majority of the year. The focus has been to support these clients with short term accommodation and intensive support to move towards independent housing. This has included moving to Platform transitional housing, supported by The Grove (Mission Australia), exiting to private rental options, as well as those approved for the Rent Choice Youth Product with Housing NSW. The relevance of this model is to act with a quick response to prevent the cycle of homelessness whilst providing a safe supportive model with case management to support young people to relevant stable housing.

HIGH STREET

Having the Homelessness Mental Health Team (HMHT) based at High Street has proved to be a successful resource with staff being able to tap into the HMHT's expertise when working with clients of mental health needs. Ted Noffs has continued outreach support from High Street weekly, with case workers booking in clients to have one on one counselling during the pandemic this has continued via Zoom appointments.

Staff have still been able to effectively house Young People in our transitional housing accommodation program in partnership with Mission Australia and Link Wentworth. We were able to see 30 young people housed with the case management support provided by The Grove (Mission Australia).





We have established a new partnership with Services NSW (Centrelink) for our clients with complex needs providing outreach in High Street office monthly with bookings through intake.

HAWKESBURY OUTREACH

Hawkesbury has limited-service offerings which results in Platform supporting clients without access to relevant partners through some difficult periods over the year. Whilst Covid impacted more so here due to geographic isolation, lack of service in this LGA and limited public transport we also experienced new insight to isolation with a period of flooding making parts of the Hawkesbury inaccessible. We have received a grant to work with Infrastructure NSW to address disaster responses for young people in the future.

The team has continued to resource housing options within the Rent Choice Youth and Transitional accommodation programs, using Platforms Youth App to support clients with RIKI training. Other support was achieved through face to face, Zoom, texts and Face Time contact. We have also maintained occupancy in our transitional properties and have had to turn people away highlighting the need for more affordable housing options.

KATOOMBA OUTREACH

The latter half of 2021 the Outreach and Residential teams merged to form the Mountains Team allowing for a greater scope of case management skills and resources available to outreach and residential clients. This joint team worked

with 71 young people throughout the year.

30 young people accessed support to work on family relationships and reduce their risk of homelessness. This support including referrals to counselling and specialist services such as Headspace, Ted Noffs, and Community Health, which saw assisted 33 young people to remain or return to the family home.

Due to leasing issues with our housing partner, we saw a reduction in the number of young people housed in the transitional program with 7 young people successfully housed and 4 young people moving onto private rental after finishing the program. Unfortunately, due to lack options several clients transferred to the Penrith Transitional program.

Other housing support saw that 27 young people were in private rental and nominated on the lease.

THE PREMIER'S YOUTH INITIATIVE

The Premier's Youth Initiative (PYI) program experienced a turbulent and sad year with a sudden loss of a valuable colleague. During this tough time staff on all levels pulled together to support clients and staff.

Across the program, 59 young people were supported with 23 provided with PYI accommodation, 28 receiving tenancy related support and 36 receiving support from Mission Australia's PYI Personal Advisors with mentoring, education and employment support, whilst consistently meeting our target of 47 clients each month.

Key outcomes achieved with the young people

have included 16% exiting the program to stable accommodation, 37% engaged in employment and 25% engaged in education. We also saw a number of young people finish their HSC towards the end of 2020, which was a great accomplishment.

In terms of personal well being 85% of young people rated their mental health had improved throughout the year, whilst mental health can fluctuate, this is a positive outcome and further compliments the overall positive impacts this program can provide to young people transitioning from the Out of Home Care sector.

Partnerships have been strengthened with a merge occurring with Link Housing and Wentworth Community Housing and work with Mission Australia in preparation for the PYI Evaluation which saw it move from being a pilot to a fully funded program for another 3 years.

BROKERAGE

We supported over 90 young people with Brokerage in the financial year. We have seen a steady amount of young people needing brokerage support for study and training, such as laptops, and course fees, as well as housing set up costs and removalists fees. We have streamlined the process now so that case workers are more involved, making it much easier and improved the overall process and outcomes. We also developed a brokerage guide for staff to assist with the expected expenditure budget.

BAIL ASSISTANCE LINE

We have had another successful year being able to offer an afterhours service to the police when considering bail to a young person. We were able to divert over 6 Young People from custody and supported them with alternate accommodation, supports and reengagement with family. We continue to support young people from being entrenched in a Youth Justice system whilst ensuring that the young person is in an environment that is safe and supervised, pending to be seen by the court appearance. We truly believe that keeping young people in the community and work on their relationships, employment and education is paramount to recovery. Over the course of the year the relationship with the Bail Assistance Line was further strengthened and solidified with opening of a BAL bed in Penrith House.

RENT CHOICE YOUTH

Over the financial year we have been successful in supporting 22 young people through the Rent Choice Youth product with Housing NSW. This product provides rental subsidies to young people who fit the eligibility for up to three years, with the aim of supporting them to gain employment and hence be able to afford private rental at the end of the subsidized period

We have worked hard to streamline the processes of Rent Choice Youth for our staff as well as ensuring staff have had training in all expectations of the product that they can then discuss with the young people.

Due to the success of young people housed in this project, we have developed a plan to employ a specific Rent Choice Worker to work with the young people in the program but also to develop stronger relationship with local real estates to promote the program and Platform.

MYFOUNDATIONS

As part of our DCJ contracts, Platform provided case management support to 8 properties under the MyFoundations program. Platform managed 9 low needs young people in the financial year. This is a 5-year program, with most of the current clients being housed and supported for the last 2 or more years. We have seen some great outcomes in this program such as young people completing their studies in their chosen fields or gaining full or part-time employment which in turn supports them financially with tapered approach in paying rent.

TENNACY SUPPORT

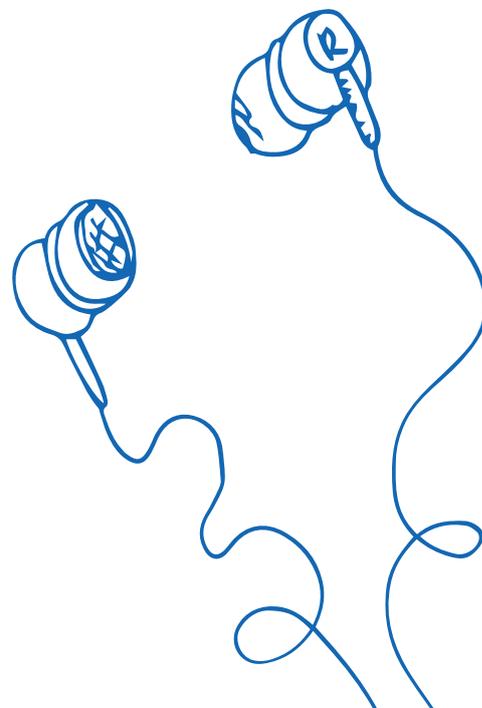
We saw 30 young people specifically engage with the Tenancy Support Program throughout the year. Whilst we provide tenancy related support as part of the holistic approach to case management across all Platforms programs, this program is more specific. Platforms partnership with Link Wentworth has us working with clients specifically relating to issues around their current tenancy, such as sustaining and maintaining their tenancy if they have come into difficulty. We're there to assist providing it is a viable option to remain in the current tenancy, or we step in if clients need support to find alternative secure and stable accommodation due other circumstances.

CEO CLOSING REMARKS

The outlook is positive. What is most outstanding about Platform, is the opportunity and ability to make a constructive difference in the lives of vulnerable young people. Being able to work with our partners to respond with new initiatives, as well as to utilise our resources in new ways, is a rewarding experience for our Teams and produces great outcomes for young people.

I look forward to meeting this challenge in the coming year, secure in the knowledge that our service is on track to provide for the growing and changing needs of our community.

Stephanie Oatley
CEO





Corporate

GOVERNANCE STATEMENT



Platform Youth Services Limited is committed to maintaining high standards of corporate governance to ensure the organisation achieves its stated objectives in ways that are transparent, accountable and effective. Corporate governance arrangements are reviewed annually by the Board. The Board's conduct is governed by Platform's constitution.

THE BOARD IS RESPONSIBLE FOR:

- Setting and monitoring the strategic direction of the organisation
- Approving and monitoring financial reporting including financial budgeting and forecasting
- Establishing policies and guidelines to ensure accurate and timely financial and operational reporting
- Establishing policies on risk oversight and management
- Establishing guidelines for levels of delegation of authority
- Promoting ethical and responsible decision-making
- Appointing, nurturing and measuring the performance of the Chief Executive Officer and the organisation
- Ensuring that the Board is and remains appropriately skilled to discharge its responsibilities and duties, and to meet the changing needs of the organisation and sector
- Ensuring that Platform complies with Corporations Law and all other relevant legislation
- Providing guidance on and overseeing the performance of other key aspects of Platform's operation

COMMITTEES

The Board has established the following committees to assist the Board with governance:

- Governance and Planning
- Asset and Risk

Each committee has terms of reference that set out its role, responsibilities, composition and structure. The terms of

reference are reviewed annually. Committees report regularly to the Board and minutes of meetings are provided.

ETHICAL STANDARDS

The Board promotes practices that are transparent and uphold the principles of good citizenship. All Directors and staff sign a code of ethical conduct and register of interests. Directors are required to disclose any potential conflict of interest at the start of all Board meetings, when the Board determines an appropriate response which may require a Director to remove themselves from discussions, decisions or votes. In the case of staff, any actual or perceived conflict of interest must be declared to management in accordance with policy. The Board has a policy and a code of conduct to guide compliance with legal, statutory and other obligations to all stakeholders.

BOARD PERFORMANCE REVIEW

The performance of the Board and its committees and Directors is reviewed regularly to ensure that Directors and the Board work effectively and efficiently to maintain high standards of governance and fulfil their functions set out in the Board charter. The performance review covers areas including the Board's role, strategic directions, oversight of service delivery, legal and regulatory framework, financial and risk management, knowledge of the community housing sector and relationship with the Chief Executive Officer.

BOARD COMPOSITION & RENEWAL

The Board considers that individually and collectively the Directors bring an appropriate mix of skills, experience and expertise. Information about Directors and their skills and experience can be found in this report.

The Board regularly reviews and evaluates its succession planning process. A Board skills matrix identifies the skills and experience of current Directors and the skills and experience that the Board considers necessary and desirable for the future. This matrix will help guide renewal and recruitment.



DIRECTORS' REPORT

Platform Youth Services Ltd is registered as a company limited by guarantee and not having a share capital under the provisions of the Australian Charities and Not-for-profits Commission Act 2012. The Directors present the financial report on Platform Youth Services Ltd for the year ended 30 June 2021 and report as follows:

DIRECTORS

The names of the Directors in office at any time during or since the end of the year are:

LEE MIDDLETON

Bachelor of Education – Science

Chairperson; Governance and Planning Committee
Year appointed: June 2015 – Resigned April 2021

Lee has a long history with Platform and the services that eventually merged to create Platform Youth Services. Lee initially joined Open House Foster Care in 1995 and was Chairperson of Blue Mountains Youth Accommodation and Support Services. Lee was previously the Head Science Teacher at Lithgow High School until her recent retirement. Lee has worked with young people from varying backgrounds and continues to advocate for vulnerable youth within her community. Prior to teaching, Lee had a successful career in analytical chemistry.

ANNA WEMYSS

Bachelor of Arts, Dip Ed

Chairperson; Chair Governance and Planning Committee
Year appointed: August 2015

Anna joined Platform Youth Services in November 2013. Anna is a Probus Club Member and a local to the Blue Mountains district. Being a retired High School Teacher specialising in English, she yields over 30 years' experience in working with young people. Anna has also successfully owned and run a catering business.

COLIN LENTON

B.Bus – Accounting, FAICD

Treasurer; Audit and Risk Committee
Year Appointed: June 2015

Colin joined Blue Mountains Youth Accommodation and Support Services in 2008. Colin has several current Board positions in Government, Banking, Health, Education and Not-for-Profits. He has owned and operated a hotel and guesthouse- conference centre in the upper Blue Mountains. Colin continues to work toward his goal in streamlining and improving businesses and their structures through Board Corporate Governance.

JEANNE APPLETON

Governance and Planning committee
Year appointed: August 2015 – Resigning at AGM

First joined Open House Youth Accommodation Services in 2002. Jeanne is a trained Social Worker and has held Casework and Senior Co-ordinator positions in Out of Home Care for 17 years. Jeanne is currently a School Counsellor and has been for 17 years, as well as part time Authorized Clinician with Children's Court Clinic for 20 years (concurrent & part-time).

GEORGE RABIE OAM

Audit and Risk Committee
Year Appointed: August 2015

Initially joined Nepean Youth Accommodation Services in 2009. George operated Little and Rabie Betta Home Living, an electrical appliance retail store that he started in 1974. He has served on the Boards of Betta stores for four years and Retravision for some 17 years. George is a former Director of the Penrith Business Alliance, formally a Director for Nepean Medical Research Foundation (Medical Research Funding) and Rotary Club of Penrith Valley. George was awarded The Paul Harris Fellow Medal, the prestigious Rotary International award, in 2012. George has been a Member of Penrith Chamber of Commerce for over 40 years. In 2014, George was awarded OAM for his service to the Community.

SIMONE ANGUS-CARR

Board Secretary, Audit and Risk Committee
Year Appointed: February 2016

Simone joined Platform Youth Services in 2014 after being on the Turning Point Youth Accommodation Service Board. Simone is local to the Penrith area and has worked in youth accommodation and outreach. Simone is a Social Worker and has been working in Drug and alcohol particularly Youth Drug and Alcohol since 2005 across Nepean Blue Mountains, Western Sydney and South West Sydney. Simone currently manages programs for the Ted Noffs Foundation.

RICHARD SARGENT

MBA, FCCA

Chair Audit and Risk Committee
Year Appointed: October 2018

Richard joined Platform in 2018. Richard has held senior executive positions in Finance and Transformation with large multinationals for over 20 years. He was Head of Finance for Castrol Australia for over 6 years. Richard has worked in Australia, the UK and Singapore. He was a director of a manufacturing JV between BP and Caltex for 3 years. Richard held the treasurer role for a school charity in the UK in 2015/2016.

DERYK LEARMONTH

Bachelor of Laws, DipLaw (LPAB)

Governance and Planning Committee
Year Appointed: October 2018

Deryk is currently a director at Williamson + Learmonth Solicitors, Penrith. Deryk studied Law at Dundee University in Scotland and the Legal Profession Admission Board in Sydney. Deryk practices in the areas of property, family law, wills and estates and litigation. Deryk is well known to the Penrith Community having advised local people and businesses since 2014.

PRINCIPAL ACTIVITY

The Principal Activity of the company during the financial year was the provision of a range of services for vulnerable young people. The services include the provision of accommodation, early intervention services, transitional housing and outreach and community programs within the private and public housing sectors.

OPERATING RESULT

The net surplus for the 2021 financial year was \$998,937; an increase of 44% on the 2020 FY surplus of \$693,048. The increase has been supported by the Federal Government's COVID-19 support payments, including Cash Flow Boosts and the JobKeeper wages subsidy payments. The company is a not-for-profit entity and is exempt from the payment of income tax.

REVIEW OF OPERATIONS

Total income was \$6,883,072 (2020: \$6,546,144). The increase in income was mainly due to the receipt of Federal Government COVID-19 support payments which supported the continuity of service and most importantly, the retention of our workforce during the pandemic. Operating expenses for the 2021 FY remained stable, totalling \$5,844,137 (2020: \$5,853,096).

Critical to our success, has been the financial support provided by our funders, NSW Department of Communities and Justice, Wentworth Community Housing and Lend Lease and our collaborative partnerships with Mission Australia and YMCA.

SHORT-TERM OBJECTIVES

The company's short-term objectives are to:

- offer vulnerable young people a range of support services that develop wellbeing, resilience and transferable life skills so they can actively participate in their social and economic communities
- support vulnerable young people aged 15-25 by engaging all sectors of our local communities in ongoing partnerships and support programs
- be a recognised leader in the provision of youth support services as evidenced by the success of our programs

LONG-TERM OBJECTIVES

The company's long-term objectives are to:

- establish and maintain relationships that foster social inclusion and community reconnection for vulnerable young people
- be sustainable and strive for continuous improvement so as to offer the best possible outcomes for the vulnerable young people requiring our assistance

STRATEGY FOR ACHIEVING SHORT AND LONG-TERM OBJECTIVES

To achieve these objectives, the company had adopted the following strategies:

- the company strives to attract and retain quality staff and volunteers who are committed to working with vulnerable young people in need. The company

believes that attracting and retaining quality staff and volunteers will assist with the success of the company in both the short and long term

- staff and volunteers work in partnership with a range of community stakeholders, and this is evidenced by the ongoing support of the company's projects and initiatives. The company ensures community stakeholders understand and are committed to the objectives of the group through ongoing education for the projects to succeed
- staff and volunteers are committed to creating new and maintaining existing programs in support of the underprivileged people. Committed staff and volunteers allow the entity the ability to engage in continuous improvement
- the company's staff and volunteers strive to meet consistent standards of best practice and provide clear expectations of professional accountabilities and responsibilities to all stakeholders. This is evidenced by the performance of staff and volunteers, being assessed based on these accountabilities, and ensures staff are operating in the best interests of the underprivileged people and the group

MEETINGS OF DIRECTORS

The number of meetings held during the year, and the number of meetings attended by each Director are as follows in the table

Director	Eligible Meetings	Attended Meetings
Lee Middleton*	8	0
Colin Lenton	8	7
Anna Wemyss	8	8
Jeanne Appleton	8	7
Simone Angus-Carr	8	6
George Rabie	8	7
Deryk Learmouth	8	6
Richard Sargent	8	7

* was on extended leave followed by resignation in April 2021

SIGNIFICANT CHANGES

There were no significant changes during the year.

FUTURE DEVELOPMENTS

The company will continue to participate in the provision of youth services to help vulnerable young people have the opportunities, skills and support they need to participate actively in their social and economic communities

Signed in accordance with a resolution of the Board of Directors:



Anna Wemyss
Director

21 September 2021



Colin Lenton
Director

PLATFORM YOUTH SERVICES LTD
ABN 57 734 571 056

FINANCIAL REPORT - 30 JUNE 2021

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
PLATFORM YOUTH SERVICES LTD

Opinion

We have audited the financial report of Platform Youth Services Ltd which comprises the statement of financial position as at 30 June 2021, the statement of profit or loss and other comprehensive income, the statement of changes in funds and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Directors' Declaration.

In our opinion, the accompanying financial report of Platform Youth Services Ltd is in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the company's financial position as at 30 June 2021 and of its financial performance for the year then ended, and
- b) complying with Australian Accounting Standards - Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibility for the Audit of the Financial Report* section of our report. We are independent of the company in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to the Directors of the company, would be in the same terms if given to the Directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Directors' Responsibility for the Financial Report

The Directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the Directors determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

The Directors are responsible for overseeing the company's financial reporting process.

PLATFORM YOUTH SERVICES LTD
ABN 57 734 571 056

FINANCIAL REPORT - 30 JUNE 2021

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
PLATFORM YOUTH SERVICES LTD

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at *The Auditing and Assurance Standards Board* and the website address is <http://www.auasb.gov.au/Home.aspx>

We communicate with the Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on Other Legal and Regulatory Requirements

In addition, our audit report has also been prepared for the members of the company in accordance with section 24(2) of the *Charitable Fundraising Act 1991*.

Accordingly, we have performed additional work beyond that which is performed in our capacity as auditors pursuant to the *Australian Charities and Not-for-profits Commission Act 2012*. These additional procedures included obtaining an understanding of the internal control structure for fundraising appeal activities and examination, on a test basis, of evidence supporting compliance with the accounting and associated record keeping requirements for fundraising appeal activities pursuant to the *Charitable Fundraising Act 1991* and Regulations.

It should be noted that the accounting records and data relied upon for reporting on fundraising appeal activities are not continuously audited and do not necessarily reflect after the event accounting adjustments and the normal year-end financial adjustments for such matters as accruals, prepayments, provisioning and valuations necessary for year-end financial report preparation.

The performance of our statutory audit included a review of internal controls for the purpose of determining the appropriate audit procedures to enable an opinion to be expressed on the financial report. This review is not a comprehensive review of all those systems or of the system taken as a whole and is not designed to uncover all weaknesses in those systems.

The audit opinion expressed in this report pursuant to the *Charitable Fundraising Act 1991* has been formed on the above basis.

PLATFORM YOUTH SERVICES LTD
ABN 57 734 571 056

FINANCIAL REPORT - 30 JUNE 2021

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
PLATFORM YOUTH SERVICES LTD

Auditor's opinion

Pursuant to the requirements of with section 24(2) of the *Charitable Fundraising Act 1991*, we report that, in our opinion:

- a) the financial report gives a true and fair view of the financial result of fundraising appeal activities for the financial year ended 30 June 2021; and
- b) the financial report has been properly drawn up, and the associated records have been properly kept for the period 1 July 2020 to 30 June 2021, in accordance with the *Charitable Fundraising Act 1991* and Regulations; and
- c) money received as a result of fundraising appeal activities conducted during the period 1 July 2020 to 30 June 2021 has been properly accounted for and applied in accordance with the *Charitable Fundraising Act 1991* and Regulations; and
- d) at the date of this report there are reasonable grounds to believe that company will be able to pay its debts as and when they become due and payable.



StewartBrown
Chartered Accountants



S.J. Hutcheon
Partner

21 September 2021

Statement of Financial Position

AS AT 30 JUNE 2021

	Note	2021 \$	2020 \$
ASSETS			
Current assets			
Cash and cash equivalents	6	3,577,812	3,546,197
Trade and other receivables	7	153,536	261,070
<i>Total current assets</i>		3,731,348	3,807,267
Non-current assets			
Property, plant and equipment	8	2,724,212	2,644,320
Right-of-use assets	9	-	1 9,410
<i>Total non-current assets</i>		2,724,212	2,663,730
TOTAL ASSETS		6,455,560	6,470,997
LIABILITIES			
Current liabilities			
Trade and other payables	10	286,518	1,361,273
Employee benefits	11	520,075	451,341
Lease liabilities	12	-	2 2,209
<i>Total current liabilities</i>		806,593	1,834,823
Non-current liabilities			
Employee benefits	11	178,196	164,340
<i>Total non-current liabilities</i>		178,196	164,340
TOTAL LIABILITIES		984,789	1,999,163
NET ASSETS		5,470,771	4,471,834
FUNDS			
Accumulated funds		5,190,554	4,191,617
Reserves	13	280,217	280,217
TOTAL FUNDS		5,470,771	4,471,834

The accompanying notes form part of these financial statements

Statement of Profit or Loss

AND OTHER COMPREHENSIVE INCOME

	Note	2021 \$	2020 \$
Revenue	4	6,814,357	6,546,144
Other income	4	68,715	-
		6,883,072	6,546,144
Expenses			
Administration expenses		(389,461)	(359,230)
Depreciation expenses	5	(131,900)	(254,059)
Employee benefits expense		(3,964,348)	(3,937,340)
Finance costs - lease liabilities	5	(125)	(4,278)
Insurance expenses		(90,938)	(81,124)
Loss on disposal of property, plant and equipment	5	-	(9,097)
Office expenses		(125,621)	(134,892)
Program expenses		(957,973)	(947,896)
Property and lease expenses		(223,769)	(125,180)
		(5,884,135)	(5,853,096)
Surplus before income tax		998,937	693,048
Income tax expense		-	-
Surplus for the year		998,937	693,048
Other comprehensive income		-	-
Total comprehensive income for the year		998,937	693,048

The accompanying notes form part of these financial statements

Statement of Changes in Funds

AS AT 30 JUNE 2021

	Accumulated Funds \$	Asset Revaluation Reserve \$	Total \$
Balance at 1 July 2019	3,498,569	280,217	3,778,786
Comprehensive income			
Surplus for the year	693,048	-	693,048
Other comprehensive income	-	-	-
Total comprehensive income for the year	693,048	-	693,048
Balance at 30 June 2020	4,191,617	280,217	4,471,834
Balance at 1 July 2020	4,191,617	280,217	4,471,834
Comprehensive income			
Surplus for the year	998,937	-	998,937
Other comprehensive income			
Total comprehensive income for the year	998,937	-	998,937
Balance at 30 June 2021	5,190,554	280,217	5,470,771

The accompanying notes form part of these financial statements

Statement of Cash Flows

AS AT 30 JUNE 2021

	Note	2021 \$	2020 \$
Cash flows from operating activities			
Receipts from customers and government		1,401,062	1,077,108
Payments to suppliers and employees		(6,396,422)	(6,241,754)
Donations and fundraising income		10,833	2,542
Government grants received		5,144,711	4,682,564
Interest received		17,432	80,222
Interest paid - leases		(125)	(4,278)
<i>Net cash flows from operating activities</i>		177,491	(403,596)
Cash flows from investing activities			
Proceeds from sale of property, plant and equipment		167,471	-
Purchase of property, plant and equipment		(291,138)	(956,278)
<i>Net cash flows from investing activities</i>		(123,667)	(956,278)
Cash flows from financing activities			
Repayment of lease liabilities		(22,209)	(133,072)
<i>Net cash flows from investing activities</i>		(22,209)	(133,072)
Net increase (decrease) in cash and cash equivalents		31,615	(1,492,946)
Cash and cash equivalents at the beginning of the financial year		3,546,197	5,039,143
Cash and cash equivalents at the end of the financial year	6	3,577,812	3,546,197
The accompanying notes form part of these financial statements			

NOTES

to the financial statements FOR THE YEAR ENDED 30 JUNE 2021



NOTE 1 - REPORTING ENTITY

The financial report includes the financial statements and notes of Platform Youth Services Ltd. Platform Youth Services Ltd is registered as a company limited by guarantee and not having a share capital under the provisions of the Australian Charities and Not-for-profits Commission Act 2012.

The financial statements were approved by the Board of Directors on 21 September 2021.

NOTE 2- BASIS OF PREPARATION

Statement of compliance

Platform Youth Services Ltd has adopted Australian Accounting Standards - Reduced Disclosure Requirements as set out in AASB 1053 Application of Tiers of Australian Accounting Standards and AASB 2010-2: Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements.

These financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the Australian Charities and Not-for-profits Commission Act 2012. The company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions.

Basis of measurement

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Comparatives

Where required by Accounting Standards comparative figures have been adjusted to conform to changes in presentation for the current financial year. Where the company has retrospectively applied an accounting policy, made a retrospective restatement or reclassified items in its financial statements, an additional statement of financial position as at the beginning of the earliest comparative period will be disclosed.

Critical accounting estimates and judgements

The Directors evaluate estimates and judgements incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the company.

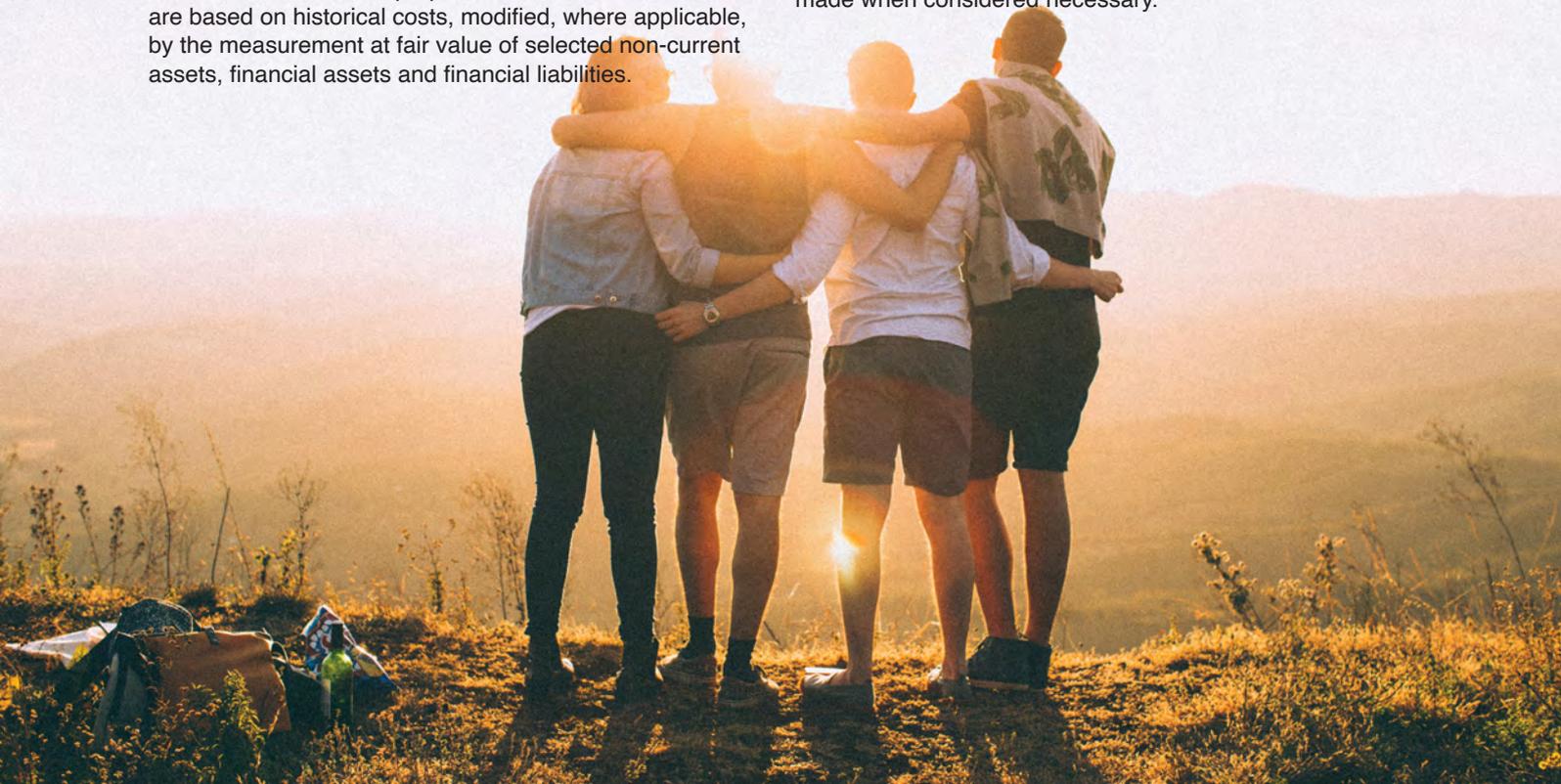
Key estimates

Impairment - general

The Directors assess impairment at the end of each reporting period by evaluation of conditions and events specific to the company that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

Estimation of useful lives of assets

The estimation of the useful lives of assets has been based on historical experience as well as manufacturers' warranties (for plant and equipment) and turnover policies (for motor vehicles). In addition, the condition of the assets is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.



New and revised standards that are effective for these financial statements

Several amendments to Australian Accounting Standards and interpretations are mandatory for the 30 June 2021 reporting period. These include:

- AASB 2018-6: Definition of a Business (amendments to AASB 3)
- AASB 2018-7: Definition of Material (amendments to AASB 101 and AASB 108)
- AASB 2019-1: References to the Conceptual Framework (revises the Conceptual Framework for Financial Reporting)
- AASB 2020-4: Amendments to AASs - Covid-19-Related Rent Concessions (amendments to AASB 16)

The amendments listed above did not have any impact on the amounts recognised in the current or prior periods but may affect future periods.

New standards and interpretations not yet adopted

Certain new accounting standards, amendments and interpretations have been published that are not mandatory for 30 June 2021 reporting periods and have not been early adopted by the company. These include:

- AASB 1060: General Purpose Financial Statements - Simplified Disclosures for For-Profit and Not-for-Profit Tier 2 Entities (effective for the year ending 30 June 2022)
- AASB 2020-1: Amendments to AASs - Classification of Liabilities as Current or Non-current (effective for the year ending 30 June 2024)

It is not expected that AASB 2020-1 will have a material impact on the company in future reporting periods. AASB 1060 may have a material impact on the company in future reporting periods and on foreseeable future transactions and disclosures since AASB 1060 acts to mandate that the company prepare a general purpose financial report under a new Simplified Disclosure Standard in future reporting periods. The company has not yet assessed the specific financial reporting impacts of AASB 1060.

NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES

The principal accounting policies adopted in the preparation of the financial report are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Income tax

Platform Youth Services Ltd is a not-for-profit institution exempt from income tax under Division 50 of the Income Tax Assessment Act 1997. Platform Youth Services Ltd has deductible gift recipient (DGR) status.

Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).



Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

Revenue recognition

Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes including goods and services tax (GST). Revenue is recognised for the major business activities as follows:

Grants

The majority of the company's programs are supported by Grants received from the government and other non-government bodies. Grants received on the condition that specified services are delivered, or conditions are fulfilled, are considered reciprocal. These grants are initially recognised as a liability and revenue is recognised as services are performed or conditions fulfilled. Revenue from non-reciprocal grants is recognised when the company obtains control of the funds.

Rental income

Rental income is accounted for on an accrual's basis, where the tenancy has been agreed and it is probable that future economic benefits will flow to the company and the future economic benefit can be measured reliably.

Donations and bequests

The timing of the recognition of donations, grants and fundraising depends upon the point in time at which control of these monies is obtained. Control would normally occur upon the earlier of the receipt of the monies or notification that the monies have been secured.

Interest revenue

Interest revenue is recognised on a proportional basis taking into account the interest rates applicable to the financial assets.

Rendering of services

Revenue from fees received for services and management fees are recognised when the service is provided.

Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of twelve months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value and bank overdrafts.

Trade receivables

For all sources of recurrent income, trade receivables are recognised initially at fair value and subsequently measured at amortised cost, less provision for doubtful debts. Collectability of trade receivables is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off. A provision for impairment is established when there is objective evidence that the company will not be able to collect all amounts due according to the

original terms of receivables. The amount of the provision is recognised in the statement of profit or loss and other comprehensive income.

Property, plant and equipment

Recognition and measurement

Land and buildings are shown at their fair value based on periodic valuations by external independent valuers, less subsequent depreciation for buildings. All revaluation adjustments are applied to the asset revaluation reserve. Each other class of property, plant and equipment is carried at cost less, where applicable, any accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset. Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment.

Cost includes expenditure that is directly attributable to the acquisition of the asset. Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment. Gains and losses on disposals are determined by comparing proceeds with carrying amount. These are included in the statement of comprehensive income. When revalued assets are sold, amounts included in the revaluation surplus relating to that asset are transferred to retained earnings.

Subsequent costs

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the company and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the statement of comprehensive income during the financial period in which they are incurred.

Carrying Amount

The carrying amount of property, plant and equipment is reviewed annually by the Directors to ensure that it is not in excess of the recoverable amount from those assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the assets' employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

Depreciation

The depreciable amount of all property, plant and equipment, excluding freehold land and capital works in progress, is depreciated on a straight line basis over the asset's useful life to the company commencing from the time the asset is held ready for use.

The depreciation rates used for each class of depreciable assets are:

Leasehold Improvements	Term of Lease
Equipment & Furniture	3 to 13 years
Motor Vehicles	4 to 6 years

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.



Right-of-use assets

At inception, a right-of-use asset and a lease liability is recognised. Right-of-use assets are included in the Statement of Financial Position within a classification relevant to the underlying asset.

Right-of-use assets are initially measured at cost, comprising of the following:

- The amount of the initial measurement of the lease liability
- Any lease payments made at or before the commencement date, less any lease incentives received
- Any initial direct costs incurred
- An estimate of costs to be incurred in dismantling and removing the underlying asset, restoring the site on which it is located or restoring the underlying asset to the condition required by the terms and conditions of the lease, unless those costs are incurred either at the commencement date or as a consequence of having used the underlying asset during a particular period

Subsequently, right-of-use assets are measured using a cost model. The right-of-use asset is depreciated to the earlier of the useful life of the asset or the lease term using the straight-line method and is recognised in the statement of profit or loss and other comprehensive income in "Depreciation and amortisation".

The company tests for impairment where there is an indication that a right-of-use asset may be impaired. An assessment of whether there is an indication of possible impairment is done at each reporting date. Where the carrying amount of a right of use asset is greater than the estimated recoverable amount, it is written down immediately to its recoverable amount. The resulting impairment loss is recognised immediately in surplus or deficit, except where the decrease reverses a previously recognised revaluation increase for the same asset.

The resulting decrease is recognised in other comprehensive income to that extent and reduces the amount accumulated in equity under revaluation surplus, and future depreciation charges are adjusted in future periods to allocate the revised carrying amount, less its residual value, on a systematic basis over its remaining useful life.

Leases

The company leases its premises on an arm's length basis from a third-party lessor. A lease is a contract, or part of a contract, that conveys the right to use an asset for a period of time in exchange for consideration.

At inception of a contract, it is assessed to determine whether the contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. If the terms and conditions of a contract are changed, it is reassessed to once again determine if the contract is still, or now contains, a lease.

The term of a lease is determined as the non-cancellable period of the lease, together with the periods covered by an option to extend the lease where there is reasonable



certainty that the option will be exercised, and periods covered by an option to terminate the lease if there is reasonable certainty that the option will not be exercised.

The assessment of the reasonable certainty of the exercising of options to extend the lease, or not exercising of options to terminate the lease, is reassessed upon the occurrence of either a significant event or a significant change in circumstances that is within the company's control and it affects the reasonable certainty assumptions. The assessment of the lease term is revised if there is a change in the non-cancellable lease period.

The company does not recognise leases that have a lease term of 12 months or less or are of low value as a right-of-use asset or lease liability. The lease payments associated with these leases are recognised as an expense in the statement of profit or loss and other comprehensive income on a straight-line basis over the lease term.

Lease liability

At the commencement date of the lease, the lease liability is initially recognised for the present value of non-cancellable lease payments discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the company's incremental borrowing rate.

The tenor of a lease includes any renewal period where the lessee is reasonably certain that they will exercise the option to renew. The company has reviewed all its leases and included any extensions where the company assessed it is reasonably certain the lease agreement will be renewed.

The lease payment used in the calculation of the lease liabilities should include variable payments when they relate to an index or rate. Where leases contain variable lease payments based on an index or rate at a future point in time, the company has used the incremental uplift contained in the lease or the respective Reserve Bank forward-looking CPI target for CPI-related increases.



In the absence of any floor or cap clauses in the lease agreements, the company measures the rent for the year under market review at an amount equal to the rent of the year preceding the market review increased by a fixed rate.

The lease liability is initially measured at the present value of the lease payments that are not yet paid at the commencement date. Lease payments are discounted using the relevant company's incremental borrowing rate. The incremental borrowing rate used for this calculation is dictated by the tenor of the lease and the location of the asset. The incremental borrowing rate is the rate the company would be charged on borrowings, provided by our banking partners. The weighted average incremental borrowing rate is 4.5%. The following lease payments being fixed payments, less any lease incentives receivable, are included where they are not paid at the commencement date.

Subsequently, the lease liability is measured by:

- increasing the carrying amount to reflect interest on the lease liability
- reducing the carrying amount to reflect the lease payments made
- remeasuring the carrying amount to reflect any reassessment or lease modifications or to reflect revised in-substance fixed lease payments

The unwind of the financial charge on the lease liabilities is recognised in the Statement of Profit or Loss and Other Comprehensive Income in "Finance costs" based on the company's incremental borrowing rate.

Financial Instruments

Initial recognition and measurement

Financial assets and financial liabilities are recognised when the company becomes a party to the contractual provisions to the instrument. For financial assets this is

equivalent to the date that the company commits itself to either purchase or sell the asset. Financial instruments are initially measured at fair value plus transactions costs except where the instrument is classified "at fair value through profit or loss" in which case transaction costs are expensed to profit or loss immediately. Trade receivables are initially measured at the transaction price if the trade receivables do not contain a significant financing component.

Classification and subsequent measurement

Financial assets

Financial assets other than those designated and effective as hedging instruments are classified upon initial recognition into the following categories:

- amortised cost
- fair value through other comprehensive income (FVOCI)
- fair value through profit or loss (FVPL)

All income and expenses relating to financial assets that are recognised in profit or loss are presented within finance income or finance costs, except for impairment of trade receivables which are disclosed with other expenses.

Measurement is on the basis of two primary criteria:

- the contractual cash flow characteristics of the financial asset
- the business model for managing the financial asset

Financial assets at amortised cost

Financial assets are measured at amortised cost if the asset meets the following conditions (and are not designated as FVPL):

- the financial asset is managed solely to collect contractual cash flows
- the contractual terms within the financial asset give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding on specified dates

Fair value through other comprehensive income

Investments that are not held for trading are eligible for an irrevocable election at inception to be measured at fair value through other comprehensive income. Subsequent movements in fair value are recognised in other comprehensive income and are never reclassified to profit or loss. Dividend revenue received on underlying equity instruments investment will still be recognised in profit or loss unless the dividend clearly represents return of capital.

By default, all other financial assets that do not meet the measurement conditions of amortised cost and fair value through other comprehensive income are subsequently measured at fair value through profit or loss.

Financial assets at fair value through profit or loss

Financial assets that are held within a different business model other than to "hold and collect" or "hold to collect and sell" are categorised at fair value through profit or loss. The initial designation of financial instruments to measure



at fair value through profit or loss is a one-time option on initial classification and is irrevocable until the financial asset is derecognised.

Impairment of financial assets

The impairment requirements as applicable under AASB 9 use more forward-looking information to recognise expected credit losses. Expected credit losses are the probability-weighted estimate of credit losses over the expected life of a financial instrument. A credit loss is the difference between all contractual cash flows that are due, and all cash flows expected to be received, all discounted at the original effective interest rate of the financial instrument.

The Directors considers a broad range of information when assessing credit risk and measuring expected credit losses, including past events, current conditions, reasonable and supportable forecasts that affect the expected collectability of the future cash flows of the instrument. In applying this approach, a distinction is made between:

- financial instruments that have not deteriorated significantly in credit quality since initial recognition or that have low credit risk
- financial instruments that have deteriorated significantly in credit quality since initial recognition and the credit risk is not low
- financial assets that have objective evidence of impairment at reporting date

The loss allowance for the first category is measured as “12-month expected credit loss” and for the second category is measured as “lifetime expected credit losses”.

Impairment of assets

Assets that have an indefinite useful life are not subject to amortisation and are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which

the asset’s carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset’s fair value less costs to sell and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash generating units).

Impairment losses are reversed when there is an indication that the impairment loss may no longer exist and there has been a change in the estimate used to determine the recoverable amount.

Trade and other payables

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the company during the reporting period, which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability. The carrying amount of trade and other payables is deemed to reflect fair value.

Income received in advance

Income, other than government contract income, that is received before the service to which the payment relates has been provided is recorded as a liability until such time as the service has been provided, at which time it is recognised in the statement of comprehensive income.

Employee benefits

Provision is made for the company’s liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to employee wage increases and the probability that the employee may not satisfy vesting requirements. Those cash outflows are discounted using market yields on high quality corporate bonds with terms to maturity that match the expected timing of cash flows.

2021
\$2020
\$**NOTE 4 - REVENUE AND OTHER INCOME****Operating revenue**

Grants and subsidies	6,060,916	5,767,346
Government support - COVID-19	457,179	503,821
Client service fees	112,058	86,474
Rent received	21,736	21,200
Other operating revenue	124,251	111,735

	6,776,140	6,490,576
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Other revenue

Donations	10,833	2,542
Interest income	27,384	53,026
	38,217	55,568

Total revenue	6,814,357	6,546,144
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Other income

Gain on disposal of property, plant and equipment	68,715	-
<i>Total other income</i>	68,715	-

Total revenue and other income	6,883,072	6,546,144
---------------------------------------	------------------	------------------

NOTE 5 - EXPENSES**Depreciation**

Depreciation		
Land and Buildings	2,257	2,315
Leasehold improvements	3,053	3,682
Equipment and furniture	43,216	37,806
Motor vehicles	63,964	74,385
Right-of-use assets	19,410	135,871

Total depreciation expenses	131,900	254,059
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Bad debt expense	4	235
Finance costs - lease liabilities	125	4,278
Impairment - trade receivables	4,848	(6,346)
Net loss on disposal of property, plant and equipment	-	9,097

NOTE 6 - CASH AND CASH EQUIVALENTS

Cash at bank and on hand	529,989	1,998,374
Term deposits	3,047,823	1,547,823
<i>Total cash and cash equivalents</i>	3,577,812	3,546,197

2021
\$2020
\$

NOTE 7 - TRADE AND OTHER RECEIVABLES

Current

Trade receivables	51,190	160,589
Provision for impairment	(14,437)	(9,589)
COVID-19 subsidy receivable	-	57,821
Interest receivable	11,377	1,425
Rental bonds	36,850	36,850
Other receivables	14,275	6,042
Prepayments	54,281	7,932
Total current trade and other receivables	153,536	261,070

Provision for impairment

Opening net carrying amount	9,589	15,935
Increase in provision	4,848	(6,346)
Closing net carrying amount	14,437	9,589

NOTE 8 - PROPERTY, PLANT AND EQUIPMENT

	Land and Buildings \$	Leasehold Improvements \$	Equipment & Furniture \$	Motor Vehicles \$	Total \$
At 30 June 2020					
Cost	-	165,517	345,767	543,837	1,055,121
Valuation	2,300,941	-	-	-	2,300,941
Accumulated depreciation	-	(59,493)	(332,006)	(320,243)	(711,742)
	2,300,941	106,024	13,761	223,594	2,644,320
Movements in carrying amounts					
Opening net carrying amount	2,300,941	106,024	13,761	223,594	2,644,320
Additions	-	-	40,842	250,296	291,138
Disposals	-	-	-	(98,756)	(98,756)
Depreciation charge for the year	-	(5,311)	(43,216)	(63,963)	(112,490)
Closing net carrying amount	2,300,941	100,713	11,387	311,171	2,724,212
At 30 June 2021					
Cost	-	165,517	383,592	513,360	1,062,469
Valuation	2,300,941	-	-	-	2,300,941
Accumulated depreciation	-	(64,804)	(372,205)	(202,189)	(639,198)
Net carrying amount	2,300,941	100,713	11,387	311,171	2,724,212

	2021 \$	2020 \$
NOTE 9 - RIGHT-OF-USE ASSETS		
Leased offices - at cost	-	155,281
Accumulated depreciation	-	(135,871)
Total right-of-use assets	-	19,410
Movements in carrying amounts		
Balance at the beginning of the year (adoption of AASB 16)	19,410	155,281
Depreciation charge for the year	(19,410)	(135,871)
Closing net carrying amount	-	19,410
NOTE 10 - TRADE AND OTHER PAYABLES		
Current		
Trade payables	24,155	60,182
Grants received in advance	55,920	972,125
Liabilities to employees	961	13,344
GST payable	41,906	113,772
Other payables	163,576	201,850
Total current trade and other payables	286,518	1,361,273
NOTE 11 - EMPLOYEE BENEFITS		
Current		
Annual leave	390,454	342,839
Long service leave	129,621	108,502
Total current employee benefits	520,075	451,341
Non-current		
Long service leave	178,196	164,340
Total non-current employee benefits	178,196	164,340
NOTE 12 - LEASE LIABILITIES		
Current		
Lease liabilities	-	22,209
Total current lease liabilities	-	22,209
Movements in carrying amounts		
Opening net carrying amount	22,209	155,281
Reclassification	-	-
Repayments	(22,334)	(137,350)
Interest	125	4,278
Closing net carrying amount	-	22,209
NOTE 13 - RESERVES		
Asset revaluation reserve	280,217	280,217
Total reserves	280,217	280,217

Nature and purpose of reserves

The asset revaluation reserve records revaluation increments to fair value for certain non-current assets.

2021
\$

2020
\$

NOTE 14 - KEY MANAGEMENT PERSONNEL

Remuneration of key management personnel

The aggregate amount of compensation paid to key personnel during the year was:

228,671

223,439

NOTE 15 - RELATED PARTY TRANSACTIONS

Directors' remuneration

In accordance with the company's Constitution (clause 59.1), a Director is not to be paid fees for acting as such except payment or reimbursement of reasonable disbursements relating to the business and activities of the company.

NOTE 16 - LIMITATION OF MEMBERS' LIABILITY

The company is registered under the Australian Charities and Not-for-profit Commission Act 2012 as a company limited by guarantee. If the company is wound up, the constitution states that each member is required to contribute a maximum of \$2.00 (plus GST) each towards meeting any outstanding obligations of the company. At 30 June 2021 the number of members of this company was 8 (2019: 8).

NOTE 17 - EVENTS OCCURRING AFTER BALANCE DATE

Subsequent to the end of the financial year, there remains a degree of uncertainty in relation to future economic and other impacts of the COVID-19 pandemic, emergency control measures and progressive withdrawal of Government emergency support.

The Directors acknowledge their responsibility to continuously monitor the situation and evaluate this impact including its ability to pay its debts as and when they become due and payable.

There were no significant events occurring after balance date.

NOTE 18 - ECONOMIC DEPENDENCY

Platform Youth Services Ltd is dependent on the ongoing receipt of government and other community based organisations to ensure the ongoing continuance of its programs. At the date of this report, the Directors have no reason to believe that this financial support will not continue.



DETERMINATION



Director's Declaration



The Directors of the Platform Youth Services Ltd declare that:

1. The financial statements, which comprises the statement of financial position as at 30 June 2020, and the statement of profit or loss and other comprehensive income, statement of changes in funds and statement of cash flows for the year ended on that date, a summary of significant accounting policies and other explanatory notes are in accordance with the Australian Charities and Not-for-profits Commission Act 2012 and:
 - (a) comply with Australian Accounting Standards - Reduced Disclosure Requirements (including Australian Accounting Interpretations) and Australian Charities and Not-for-profits Commission Regulation 2013; and
 - (b) give a true and fair view of the financial position as at 30 June 2021 and of the performance for the year ended on that date of the company.
2. In the opinion of the Directors there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.



Anna Wemyss
Director



Colin Lenton
Director

21 September 2021



Director's Declaration

UNDER THE CHARITABLE FUNDRAISING ACT 1991



In the opinion of the Directors of Platform Youth Services Ltd:

- (i) The financial statements and notes thereto give a true and fair view of all income and expenditure with respect to fundraising appeals conducted by the organisation for the year ended 30 June 2020; and
- (ii) The statement of financial position as at 30 June 2020 gives a true and fair view of the state of affairs of the company with respect to fundraising appeals conducted by the organisation; and
- (iii) The provisions of the Charitable Fundraising Act 1991, the regulations under that Act, and the conditions attached to the authority to fundraise have been complied with by the organisation; and
- (iv) The internal controls exercised by the company are appropriate and effective in accounting for all income received and applied by the organisation from any of its fundraising appeals.

This declaration is made in accordance with a resolution of the Board of Directors.



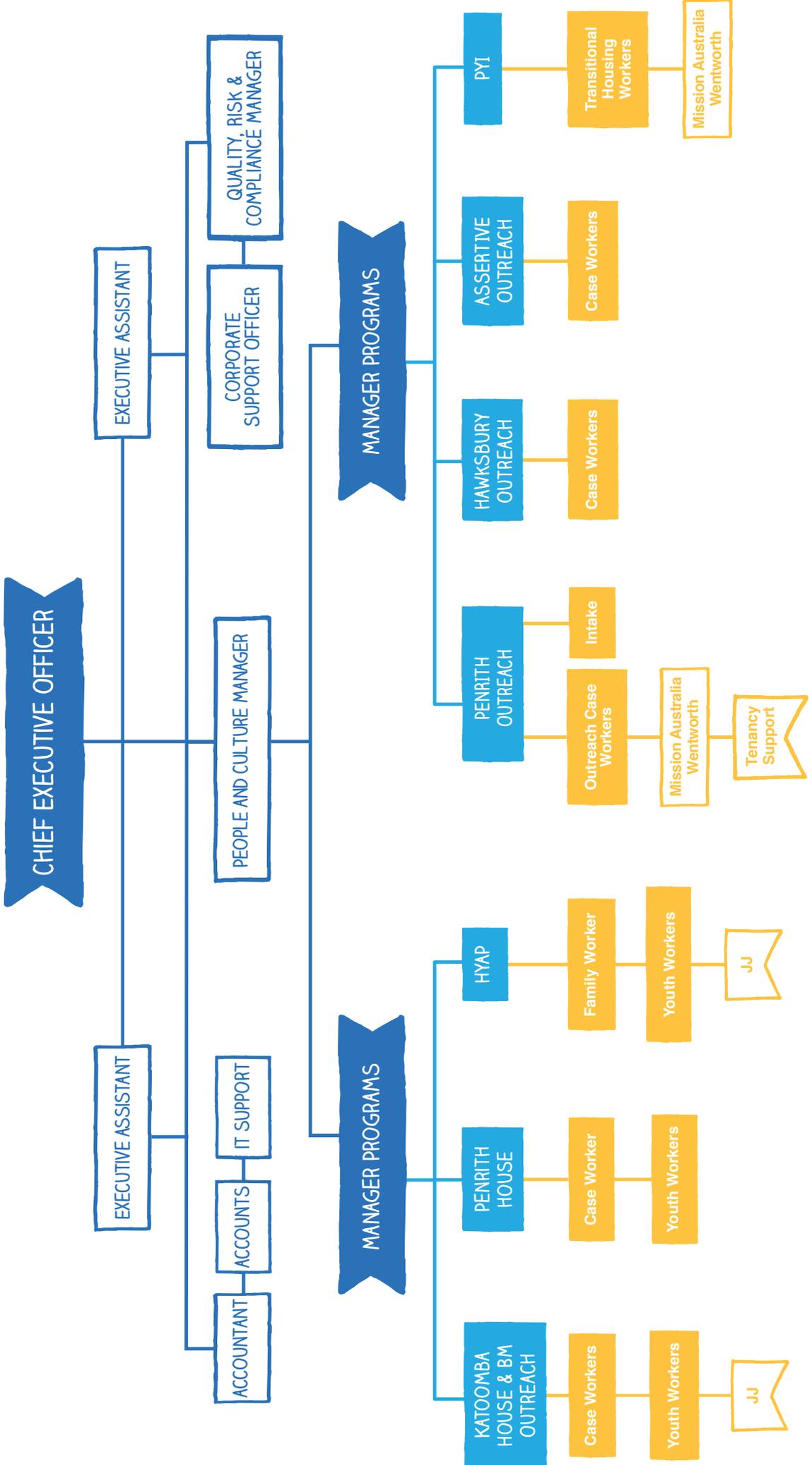
Anna Wemyss
Director



Colin Lenton
Director

29 September 2020

PLATFORM YOUTH SERVICES LTD ORGANISATIONAL CHART



we COULDN'T HAVE **DONE IT** without YOU!

PARTNERSHIPS

- Link Wentworth Housing
- Mission Australia
- NBM Homelessness Mental Health Team
- Ted Noffs
- The Y
- My Foundations
- Lend Lease

FUNDING BODIES

- Department of Communities & Justice; Specialist Homeless Services, Homeless Youth Assistance Program, Premiers Youth Initiative, Bail Assistance Line

NETWORKS & DISTRICT LEAD AGENCIES

- HomelessNSW
- Yfoundations
- Shelter
- MCRN - Mountains Community Resource Network

INTERAGENCIES & WORKING GROUPS

- Hawkesbury / Penrith Youth Interagency
- Blue Mountains Community Interagency
- Penrith Homeless Interagency
- Nepean Blue Mountains District Specialist Homelessness Services
- Together Home High Needs Panel
- WSNBM Accommodation Panel
- Communities of Practice

LOCAL GOVERNMENT

- Blue Mountains City Council
- Penrith City Council
- Hawkesbury Council

HEALTH SERVICES

- YMISA - Youth Mental Illness and Substance Abuse
- Nepean Drug and Alcohol Service
- Neami
- Access Unit
- Ted Noffs
- Headspace
- Like mind

CORPORATE SUPPORT

- CMY
- Australian Federation of Employers and Industries
- The Creative Fringe
- Lewis Foundation
- Penrith Valley Chamber

FOOD & MATERIAL AID SUPPORT

- Pay it Forward Nepean
- Hawkesbury Helping Hands
- Earth Recovery Katoomba
- Oz Harvest
- Christ Mission Possible

STAFF SUPPORT

- Duncan Sutherland
- Access EAP
- Donna Bevan
- Paul Schott
- Tim Collins and team at 4iLeadership

OUR NEIGHBOURS AT ALL
OUR VARIOUS PROPERTIES



TOTAL
young people
SUPPORTED

482

MALES

+

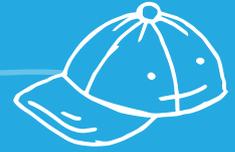
537

FEMALES

+

17

OTHER



213

OF OUR CLIENTS IN THE 20-21 FINANCIAL YEAR

IDENTIFIED AS TORRES STRAIGHT ISLANDER

DESCENT OR ABORIGINAL



Needs identified & supported



23%

ASSERTIVE
OUTREACH

38%

RETURNED
HOME

68%

ADVOCACY

77%

TENNANCY
SUPPORT

86%

LIVING
SKILLS

25%

CULTURAL SUPPORT
& CONNECTION

10%

LEGAL

24%

ACCOMMODATED IN
PENRITH BEDS

38%

BROKERAGE

62%

MENTAL HEALTH
SUPPORT

Platform
Youth Services

PHONE: (02) 47 600 800
PLATFORMYS.ORG.AU

PENRITH: 22-24 LEMONGROVE RD
KATOOMBA: 31 WARATAH ST